Recommendation: The CIT Working Group members are meeting regularly to identify quantitative and qualitative data to be analyzed. The standards will be identified and finalized by January 1, 2018.

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Recommendation: CIT data including the number of mental crisis calls, well-being checks, calls per district, specific case summaries, mental health detentions, use of force data, injury reports, and presence of weapons calls. This report will be sent to the Chief of Police and the Police Commission via the chain of command.

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Recommends the Chief of SFPD publicly state the CIT program should no longer be used as a tool to settle civil cases.

The department is committed to CIT training for all of its sworn members. CIT training is not dependent on the CED/Tasar initiation. The commission approved CED/Tasar policy states that officers cannot be forced to train unless they have completed the full CIT training.

Will be implemented in the Future

CIT was used prior to implement this recommendation by the Civil Grand Jury of December 1, 2019.

In October 2019, the updated draft MOU was sent to both DPH and SFPD for general review. The MOU has yet to be finalized and approved by the Office of the City Attorney and signed by department heads.

Will Be Implemented in the Future

Recommends renewal and elaboration of the associated DPH manual. An updated draft MOU has yet to be finalized and approved by the Office of the City Attorney and signed by department heads.

SFPD and DPH agree that there is a need to modify and update the MOU. The departments can pursue an amended MOU by June 1, 2019; however, the departments cannot commit to an adoption date that is six months prior to the current MOU’s expiration date of December 2019. It is the Department’s opinion that adopting an amended MOU in December 2019 is more advantageous as it lines up strategically with the beginning of the citywide budget process.

Will Be Implemented in the Future

SFPD was unable to implement this recommendation by the Civil Grand Jury of December 1, 2019.

In October 2019, the updated draft MOU was sent to both DPH and SFPD for general review. The MOU has yet to be finalized and approved by the Office of the City Attorney and signed by department heads.

Will Be Implemented in the Future

Recommends the Planning Department and the Office of the Controller begin no later than January 1, 2019, and adopted no later than June 1, 2019.

Works-BSM and representatives from the Mayor’s Office and Board of Supervisors have been meeting to review codes and develop increased flexibility for property owners to add units to their property.

SFPD and DPH have updated their MOU and adopted it as is currently implemented by SFPD and City Attorney. The adoption of the MOU should happen early 2020.

Will Be Implemented in the Future

Comprehensive Crisis Services Behavioral Health Specialist continue to work closely with the CIT Unit within the SFPD and with the trained CIT officers at the district stations to provide preventative services and re-assessment to individuals that have been identified by SFPD/DPH in toxic of presenting with 01 situations. The Behavioral Health Specialist also provides consultation and co-respond with the CIT Unit to individuals that are high safety risk and have mental health concerns during call and re-assessment.

The updated MOU has been reviewed by the SFPDFD and the MOU is currently in Chief Scott’s hands. The Chief is still currently reviewing the MOU to determine what may be needed to be modified before issuing the updated MOU for the city and new program DPH will be starting with the First Department.

Implementing the Housing Crisis Intervention Program: (provided by CGJ)

City and the new programs DPH will be starting with the Fire Department.

The Department and DPH did not adopt an updated MOU on or before June 1, 2019. With the current local and state efforts to change the role of code enforcement in housing crisis, the City is implementing a pilot program starting in December 2020 that will create a demonstration framework. The methods for other City Departments. These are also ongoing discussions about collaboration across departments to ensure the health and well-being of individuals in crisis. This pilot program may prompt the renewal of the MOU and associated DPH manual.

Will Be Implemented in the Future

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Will Be Implemented in the Future

Work with the San Francisco Planning Department to review state and local legislation that has been implemented in 2019-2020 and discuss the feasibility of implementing new code amendments. The department can pursue an amended MOU by June 1, 2019; however, the departments cannot commit to an adoption date that is six months prior to the current MOU’s expiration date of December 2019. It is the Department’s opinion that adopting an amended MOU in December 2019 is more advantageous as it lines up strategically with the beginning of the citywide budget process.

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SFPD was unable to implement this recommendation by the Civil Grand Jury of December 1, 2019.

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The updated MOU has been reviewed by the SFPDFD and the MOU is currently in Chief Scott’s hands. The Chief is still currently reviewing the MOU to determine what may be needed to be modified before issuing the updated MOU for the city and new program DPH will be starting with the First Department.
Recommends the Board of Supervisors amend the City’s ADU program to provide additional support to City agencies. This would help City agencies better coordinate their efforts and focus on implementing policies that would encourage ADU construction.

Since last year, the Department of Building Inspection and Planning Department have implemented several process and policy changes designed to incentivize and facilitate ADU construction. The multi-family ADU ordinance provides a six-month moratorium on ADU permit applications, streamlining the backlog for such projects. The Department of Building Inspection have built on this moratorium by adopting a new process forstreamlining applications, reducing the time for such applications, and issuing joint comment letters.

Over the last six months, DBI, Planning, Fire Department, PUC, Public Works-BSM, and representatives from the Mayor’s Office and Board of Supervisors have been meeting to review codes and develop recommendations to encourage ADU construction. Through this interagency working group, staff have developed preliminary checks for each respective department’s requirements to expedite and streamline the ADU approval. Several rounds of amendments have been implemented as a result. DBI submitted two reports to the Board of Supervisors, which included a review of their own code and how it would impact the Board of Supervisors recommendations. The Budget and Legislative Analyst Office has reviewed the Board’s recommendations and has issued an updated report on its findings.

In addition to the multi-family ADU ordinance, the Planning Department has added a new business service model (BSM) to expedite the ADU approval process. The BSM is designed to help streamline the ADU approval process by allowing ADUs in new construction for single- and multi-family buildings, clarifying the ministerial approval process and creating an expedited Board of Appeals process for certain ADUs in singefamily homes meeting specific requirements. In September, Mayor London signed S14 ADU, which created a new permit project (2018-19) that eliminated the need for a separate ADU permit. The Planning Department has also created a dedicated review roundtable for ADUs located in multi-unit buildings, specifically designed to approve the permitting for single family housing.

Department of Building Inspection, Planning, Fire Department, PUC, and Public Works-BSM have implemented several process and policy changes designed to incentivize and facilitate ADU construction. The multi-family ADU ordinance provides a six-month moratorium on ADU permit applications, streamlining the backlog for such projects. The Planning Department has added a new business service model (BSM) to expedite the ADU approval process. The BSM is designed to help streamline the ADU approval process by allowing ADUs in new construction for single- and multi-family buildings, clarifying the ministerial approval process and creating an expedited Board of Appeals process for certain ADUs in singefamily homes meeting specific requirements. In September, Mayor London signed S14 ADU, which created a new permit project (2018-19) that eliminated the need for a separate ADU permit. The Planning Department has also created a dedicated review roundtable for ADUs located in multi-unit buildings, specifically designed to approve the permitting for single family housing.

The Board of Supervisors reports that Recommendations No. R2 and R3 have been implemented through the adoption of an ordinance on file with the Clerk of the 15 Board of Supervisors in File No. 190214.
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<td>Mitigating the Housing Crisis:</td>
<td>R5</td>
<td>Recommends that MOHC and OCI require the managers of 1608 Mission Street and the Department of Building and Supportive Housing. Mission Bay Block 9 to reserve ground floor space for use in training construction workers, including training in ADU construction methods and modular unit construction work.</td>
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**Note:** Response not required: Recommendation has been fully implemented or abandoned.
Recommendation

Recommends the Planning Department expand its
Mitigating the Housing Crisis:
Recommendation

Recommends the Mayor includes funding in
Response

Recommends the Mayor's Office set up a working
Open Source Voting

Recommendation

Recommends the Planning Department waive
Mitigating the Housing Crisis:
Recommendation

Recommends the Department of Building
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2019-13 Open Source Voting in San Francisco

**Recommendation:** Recommends the Elections Commission’s OSVTAC should organize and maintain a website to serve as an informational portal on the OSV project. This should include links to (at a minimum) all of the reports written on the subject (including the OSV, EC, OSVTAC, CSL, Stüklen, Bold). This website should be complete by October 1, 2019, and updated consistently.

**Response:** The Elections Commission recommends that an Open Source Voting Technical Advisory Committee (OSVTAC) be established to implement this recommendation. OSVTAC (in consultation with the San Francisco Department of Technology) will develop an implementation plan and timeline that includes a plan for creating and maintaining a website for the Open Source Voting Project. The website will include links to the OSVTAC and CSL documents. The OSVTAC will provide an update on the implementation of this recommendation no later than 31 January 2020.

**Implementation:** Requires further analysis. This work has been delayed due to the redeployment of staff to the COVID-19 emergency response. The Controller’s Office will complete the recommended analysis by December 31, 2021.

**Resource:** Committee of the whole.

2017-18 Open Source Voting in San Francisco

**Recommendation:** Recommends that the Commission develop a systematic evaluation of the cities/counties outside of California that use ranked choice voting (RCV).

**Response:** The Elections Commission recommends conducting an evaluation of jurisdictions that use ranked choice voting. This evaluation should be completed by April 1, 2019.

**Implementation:** Requires further analysis. This work has been delayed due to the redeployment of staff to the COVID-19 emergency response. The Controller’s Office will complete the recommended analysis by December 31, 2021.

**Resource:** Committee of the whole.

2017-18 Open Source Voting in San Francisco

**Recommendation:** Recommends the Department of Elections should continue to identify and periodically report on jurisdictions outside of California who use ranked choice voting (RCV).

**Response:** The Elections Commission recommends publishing a quarterly summary of jurisdictions other than California that use ranked choice voting. This summary will include an estimate of the completion date, current contract/projection, and highlights emerging issues. The Department of Technology will use the most cost effective and expert resource for the system planning, design, build, finance, support, and maintenance.

**Implementation:** Requires further analysis. This work has been delayed due to the redeployment of staff to the COVID-19 emergency response. The Controller’s Office will complete the recommended analysis by December 31, 2021.

**Resource:** Committee of the whole.

**Reason:** Will be implemented in the future.

2018-18 Open Source Voting in San Francisco

**Recommendation:** Recommends the Department of Technology should review and report to the San Francisco Commission on how the Open Source Voting Technical Advisory Committee (OSVTAC) is implementing the recommendation to create and maintain a website.

**Response:** The Department of Technology has identified the following non-California jurisdictions that currently use ranked choice voting and could be used for future analysis:

- Berkeley, CA
- Santa Fe, NM
- Cambridge, MA
- Portland, ME
- Minneapolis, MN
- St. Paul, MN
- State of Nevada
- State of Washington
- City of Portland, ME
- City of Minneapolis

**Implementation:** Within the budget limits of the Open Source Voting System Project, the Department’s working with vendors and contractors to move the project forward. There are many phases, components, and environments for an Open Source Voting system development. These include the hardware, software, database, integrations, leading platform, community support system, code management, project management, deployment packets, and many others. The Department of Technology will use the most cost effective and expert resource for the system planning, design, build, finance, support and maintenance.

**Reason:** Requires Further Analysis. This work has been delayed due to the redeployment of staff to the COVID-19 emergency response. The Controller’s Office will complete the recommended analysis by December 31, 2021.

**Resource:** Committee of the whole.

**Reason:** Will be implemented in the future.

2017-18 Open Source Voting in San Francisco

**Recommendation:** Recommends the Department of Technology should implement a systematic evaluation of jurisdictions that use ranked choice voting (RCV).

**Response:** The Elections Commission recommends that the Department of Technology will use the most cost effective and expert resource for the system planning, design, build, finance, support, and maintenance.

**Implementation:** Requires further analysis. This work has been delayed due to the redeployment of staff to the COVID-19 emergency response. The Controller’s Office will complete the recommended analysis by December 31, 2021.

**Resource:** Committee of the whole.

**Reason:** Will be implemented in the future.
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<td>109</td>
<td>Open Source Voting in San Francisco</td>
<td>Requires that San Francisco's Elections Commission conduct a systematic evaluation of partner interest in using the OSV system developed.</td>
<td>The Department of Elections will continue to call in for information or may come to the ACC squad room.</td>
<td>Requires further analysis</td>
<td>The Department of Elections does not have adequate resources to implement this recommendation. However, if the San Francisco Department of Technology is undergoing a survey of the State of Open Source Voting Projects Analysis intended to identify the possible existing projects that would be a good partner for the City and we will continue our effort to reach them.</td>
<td>Will not be implemented</td>
<td>Not warranted or reasonable.</td>
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<td>106</td>
<td>Open Source Voting in San Francisco</td>
<td>Requires that the Department of Elections evaluate the possibility of incorporating 2010 HAVA and/or open source voting systems into future elections. The City does not currently have accurate descriptions of a voting system, a modular development and vulnerability patches, to align the City's process with open source best practices. The discussion of this memo shall begin by January 1st, 2019.</td>
<td>The Department of Elections Director has agreed to implement this recommendation by stated date of January 1, 2019.</td>
<td>Implemented</td>
<td>The Department can determine whether HAVA funding exists available under the Help America Vote Act which, if possible, would allow federal agencies to assist in developing an open source voting system. The Department will continue developing with the ACC Squad towards implementing this recommendation.</td>
<td>Residents have not been contacted or spoken with a representative from OSE who initiated a project such as developing a voting system or its components in larger and of a larger magnitude than other projects that OSE would currently have access to the ACC Squad room or other partner interest in using the OSV system developed.</td>
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<td>107</td>
<td>Open Source Voting in San Francisco</td>
<td>Requires that the Department of Elections, in conjunction with the San Francisco Department of Technology, in October 1st, 2018, perform a detailed analysis of possible partnerships to build an open source voting system. This effort will include an evaluation of the feasibility of using the Secretary of State election process and California certification process will accommodate modular development and vulnerability patches, to align the City’s process with open source best practices. The discussion of this memo shall begin by January 1st, 2019.</td>
<td>The San Francisco Department of Technology will engage a working group to help work on aspects of the project. This list of collaborators and contacts should be constructed and published by January 1st, 2019.</td>
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<td>Residents have not been contacted or spoken with a representative from OSE who initiated a project such as developing a voting system or its components in larger and of a larger magnitude than other projects that OSE would currently have access to the ACC Squad room or other partner interest in using the OSV system developed.</td>
<td>Will not be implemented</td>
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<td>102</td>
<td>Open Source Voting in San Francisco</td>
<td>Requires that the Department of Elections, working with the Elections Commission, establish a Governmental Technical Working Group to help work on aspects of the project. This list of collaborators and contacts should be constructed and published by January 1st, 2019.</td>
<td>The San Francisco Department of Technology will engage a working group to help work on aspects of the project. This list of collaborators and contacts should be constructed and published by January 1st, 2019.</td>
<td>Implemented</td>
<td>The San Francisco Department of Technology will engage a working group to help work on aspects of the project. This list of collaborators and contacts should be constructed and published by January 1st, 2019.</td>
<td>Residents have not been contacted or spoken with a representative from OSE who initiated a project such as developing a voting system or its components in larger and of a larger magnitude than other projects that OSE would currently have access to the ACC Squad room or other partner interest in using the OSV system developed.</td>
<td>Will not be implemented</td>
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<td>Rec Number</td>
<td>Recommendation</td>
<td>Rec Title</td>
<td>Original 2018 Response</td>
<td>Original 2018 Response Text</td>
<td>2018 Response Text (provided by City)</td>
<td>2020 Response</td>
<td>2020 Response Text</td>
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<td>R2</td>
<td>Recommends the Executive Director of SFACC publish on their website, for each of the most current five years, statistics about dog bites alleged humane in San Francisco, divided into categories based on whether the bite was provoked, and whether the biting dog was on a leash at the time of the bite. This task is to be implemented no later than July 1, 2019.</td>
<td>Our Lovable Pets: Dogs and Public Safety in San Francisco</td>
<td>Will not be implemented because it is not warranted or reasonable</td>
<td>ACC records this data from the bite reports. It is available, but we do not believe it to be useful for formulating policy. For example, dogs who bite people when they are in their guardian’s property are often on-leash, but this is what would be expected. The bite report was developed to obtain dates for rabies prevention, not for behavior analysis.</td>
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<td>R4</td>
<td>Recommends the Executive Director of SFACC publish on their website up-to-date contact information for VDD Hearing Officers. This finding and recommendation was meant to be directed to the Department of Administrative Services to work with the Information Technology Director of San Francisco Department of Technology to ensure no VDD hearing officer contact information is in violation of the city’s breach law, as provided in Health Code Sections 11-1224 and 41.13. This task is to be implemented no later than January 1, 2019.</td>
<td>Our Lovable Pets: Dogs and Public Safety in San Francisco</td>
<td>Will not be implemented because it is not warranted or reasonable</td>
<td>ACC could post this information on its website. However, we believe that public notice has already been served by the existing requirements of Health Code Sections 11-1224 and 41.13. This task is to be implemented no later than January 1, 2019.</td>
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<td>R5</td>
<td>Recommends the Executive Director of SFACC change the current practice of only teaching dog owners about the benefits of keeping their dogs on a leash, to include issuing a citation to those dog owners whose dogs are in violation of the city’s leash law, as provided in Health Code Sections 11-1224 and 41.13. This task is to be implemented no later than January 1, 2019.</td>
<td>Our Lovable Pets: Dogs and Public Safety in San Francisco</td>
<td>Will not be implemented because it is not warranted or reasonable</td>
<td>ACC currently issues a leash citation if a dog is actively causing a problem or if the dog is so far away from the guardian that the officer has difficulty matching the dog with the guardian. Successfully implementing a more stringent level of enforcement would require public comment and support.</td>
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<td>R6</td>
<td>Recommends the City Administrator instruct the VDD Hearing Officers that Ex Parte communications involving any issues in any case are not allowable outside the Hearing unless all parties to the hearing are present. These instructions to be given as soon as practicable, and no later than January 1, 2019.</td>
<td>Our Lovable Pets: Dogs and Public Safety in San Francisco</td>
<td>Has been implemented</td>
<td>The Office of the City Attorney already provides this instruction in its annual training for hearing officers. The hearing officer who violated this procedure is no longer actively hearing cases.</td>
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<td>R7</td>
<td>Recommends the Executive Director of SFACC establish a data entry manual that includes standard procedures for all Chameleon data entry, no later than July 1, 2019.</td>
<td>Our Lovable Pets: Dogs and Public Safety in San Francisco</td>
<td>Will be implemented</td>
<td>There is a manual for Chameleon, but the department will benefit from improved documentation. ACC is in the midst of making revisions to Chameleon and will update materials accordingly.</td>
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<td>R8</td>
<td>Recommends the Executive Director of SFACC establish data entry training and supervision over data entry procedures in Chameleon, to ensure accurate and uniform data entry, no later than July 1, 2019.</td>
<td>Our Lovable Pets: Dogs and Public Safety in San Francisco</td>
<td>Has been implemented</td>
<td>Staff are trained and supervised on data entry, and manuals will be updated. ACC audits, and audits data entry monthly.</td>
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<td>R9</td>
<td>Recommends the Executive Director of SFACC conduct another audit and work with the Information Technology Director of San Francisco Department of Administrative Services to implement the changes in Chameleon data entry setup, which were recommended by the paid consultant. Dr. Delany; this work to be finished no later than July 1, 2019.</td>
<td>Our Lovable Pets: Dogs and Public Safety in San Francisco</td>
<td>Will be implemented</td>
<td>This finding and recommendation was meant to be directed to the Department of Administrative Services, Office. ACC has been steadily implementing many of Dr. Delaney’s recommendations. She made 26 recommendations; 7 have been completed, 13 are in progress, 1 have not been started and 2 will not be implemented.</td>
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<td>R10</td>
<td>Recommends the Executive Director of SFACC require Friends of SFACC to fund a study by a qualified expert of Chameleon data entry for the Field activity division, and to authorize and work with the Information Technology Director of San Francisco Department of Administrative Services to implement those changes in Chameleon that will improve data entry accuracy and integrity. This work is to be concluded no later than January 1, 2021.</td>
<td>Our Lovable Pets: Dogs and Public Safety in San Francisco</td>
<td>Will be implemented</td>
<td>ACC has been steadily implementing many of Dr. Delaney’s recommendations. She made 29 recommendations; 7 have been completed, 14 are in progress, 1 have not been started and 3 will not be implemented.</td>
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<td>R11</td>
<td>Recommends the Executive Director of SFACC require Friends of SFACC to fund a study by a qualified expert of Chameleon data entry for the Field activity division, and to authorize and work with the Information Technology Director of San Francisco Department of Administrative Services to implement those changes in Chameleon that will improve data entry accuracy and integrity. This work is to be concluded no later than January 1, 2021.</td>
<td>Our Lovable Pets: Dogs and Public Safety in San Francisco</td>
<td>Will be implemented</td>
<td>ACC has been steadily implementing many of Dr. Delaney’s recommendations. She made 29 recommendations; 7 have been completed, 14 are in progress, 1 have not been started and 3 will not be implemented.</td>
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<td>2017-18</td>
<td>Our Lovable Pets, Dogs and Public Safety in San Francisco</td>
<td>2011</td>
<td>Recommends the Executive Director of SFACC study methods to increase compliance with dog license laws in San Francisco by at least 50% as measured by the number of active dog licenses as of December 31, 2017. The study to include but not limited to such options as lowering license fees across the board, adding some benefits to dog licenses, and implementing a meaningful follow-up to the “final notice” automated dog license letters, and finding a better online interface for dog license applications, plus any other means that may suit to them. This study to be completed and submitted to the City Administrator no later than July 1, 2019.</td>
<td>Arrett Care and Control</td>
<td>Will not be implemented because it is not warranted or reasonable.</td>
<td>ACC has been actively exploring alternatives to the current on-line system. When current supplies of tags are exhausted, ACC will begin using new tags which include a 24-hour lost dog hotline and a QR code to assist in uniting pets and families faster.</td>
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<td>2017-18</td>
<td>Our Lovable Pets, Dogs and Public Safety in San Francisco</td>
<td>2012</td>
<td>Recommends the San Francisco Chief of Police modify General Order 6.07 to bring license compliance with local ordinances and with current practice. The General Order will also be modified to include the evidence and function of the SFPD Vicious and Dangerous Dog Unit. These changes, either incorporated into the existing General Order or into a new supersedent General Order, to be presented to the Police Commission for approval no later than April 1, 2019.</td>
<td>Police Department</td>
<td>Will be implemented</td>
<td>The General Order is being revised to meet today's and future standards for the members of the San Francisco Police Department in handling dog bite reports, dog fighting complaints, and dog related incidents such as encountering vicious and dangerous dogs. The funds and duties of the Vicious and Dangerous Dog Unit will also be addressed. The San Francisco Police Department released Department Bulletin 18-123 to cover the needed changes to further protect public safety until the new San Francisco Police Department General Order is finalized.</td>
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<td>2017-18</td>
<td>Our Lovable Pets, Dogs and Public Safety in San Francisco</td>
<td>2013</td>
<td>Recommends that the City Administrator's Office and the San Francisco Chief of Police agree on a Memorandum of Understanding (MoU) specifying that the San Francisco Police Department will continue to be in charge of the enumerated clerical and ministerial function for the Hearing Officers of the Vicious and Dangerous Dog Hearings. This MoU to be completed by July 1, 2019.</td>
<td>City Administrator</td>
<td>Will not be implemented because it is not warranted or reasonable.</td>
<td>The City Administrator's Office, Police Department, and Department of Public Health will establish policies, procedures, and agreements as needed to enumerate each department's responsibilities related to vicious and dangerous dogs.</td>
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<td>2017-18</td>
<td>Our Lovable Pets, Dogs and Public Safety in San Francisco</td>
<td>2014</td>
<td>Recommends that the San Francisco City Administrator instruct Hearing Officers for the Vicious and Dangerous Dog Unit to consider at every hearing the function and duties of the Vicious and Dangerous Dog Unit to determine if the dog is Dangers or not Vicious and Dangerous, and that finding such “Designations” “independent” in no longer an option. This instruction to be given no later than March 30, 2019.</td>
<td>Police Department</td>
<td>Will not be implemented because it is not warranted or reasonable.</td>
<td>The City Administrator's Office, Police Department, and Department of Public Health will establish policies, procedures, and agreements as needed to enumerate each department's responsibilities related to vicious and dangerous dogs.</td>
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(5) **Response not required: Recommendation has been fully implemented or abandoned.**