

Status of the Recommendations  
by the Civil Grand Jury  
2019-20

| CGJ Year | Report Title<br>[Publication Date]  | Rec Number<br>[for Finding Number] | Recommendation  | Response<br>Required                 | Original 2020<br>Response   | Original 2020 Response Text<br><i>(provided by CGJ)</i>   | 2021<br>Response <sup>(1)</sup> | 2021 Response Text |
|----------|---|------------------------------------|---|--------------------------------------|---|---|---------------------------------|--------------------|
| 2019-20  | Sustain Our City's High Performing Moscone Convention Center<br>[October 1, 2020] | R1<br>[for F1, F4-F6]              | Renew the current Tourism Improvement District that expires December 31, 2023 to at least maintain then current levels of TID assessments and other terms no less favorable than the current agreement. | Mayor<br>[November 30, 2020]         | Will not be implemented because it is not warranted or reasonable | Renewal of the Tourism Improvement District cannot be unilaterally implemented through establishment legislation by the Board of Supervisors without a special election vote by all hotels within San Francisco that results in a no majority protest against the renewal of the TID. The SFTID Board of Directors will create and vote on the final SFTID renewal management plan that would then need to be voted on by the hotels in San Francisco during a special ballot election for the renewal of the TID. Whether or not the SFTID Board of Directors proposes a management plan for the renewal of the TID that maintains then current levels of TID assessments and other terms no less favorable than the current agreement is a decision that lies within the SFTID board of directors and hotels voting in the special election, not the City and County of San Francisco. The SFTID Board of Directors must create the TID renewal management plan with input from hotels, tourism constituents and the City and County of San Francisco. All SF hotels must then be mailed the TID renewal management plan and a ballot to state their position on the management plan and the renewal of the TID. If the results of the special ballot election result in a majority protest the San Francisco Board of Supervisors would not have the legal right to consider legislation to renew the SFTID or to approve or amend the proposed TID management plan. Only if the special election does not result in a majority protest can the Board of Supervisors consider a resolution to establish and renew the SFTID. | **                              |                    |
| 2019-20  | Sustain Our City's High Performing Moscone Convention Center<br>[October 1, 2020] | R1<br>[for F1, F4-F6]              | Renew the current Tourism Improvement District that expires December 31, 2023 to at least maintain then current levels of TID assessments and other terms no less favorable than the current agreement. | Administrator<br>[November 30, 2020] | Will not be implemented because it is not warranted or reasonable | Renewal of the Tourism Improvement District cannot be unilaterally implemented through establishment legislation by the Board of Supervisors without a special election vote by all hotels within San Francisco that results in a no majority protest against the renewal of the TID. The SFTID Board of Directors will create and vote on the final SFTID renewal management plan that would then need to be voted on by the hotels in San Francisco during a special ballot election for the renewal of the TID. Whether or not the SFTID Board of Directors proposes a management plan for the renewal of the TID that maintains then current levels of TID assessments and other terms no less favorable than the current agreement is a decision that lies within the SFTID board of directors and hotels voting in the special election, not the City and County of San Francisco. The SFTID Board of Directors must create the TID renewal management plan with input from hotels, tourism constituents and the City and County of San Francisco. All SF hotels must then be mailed the TID renewal management plan and a ballot to state their position on the management plan and the renewal of the TID. If the results of the special ballot election result in a majority protest the San Francisco Board of Supervisors would not have the legal right to consider legislation to renew the SFTID or to approve or amend the proposed TID management plan. Only if the special election does not result in a majority protest can the Board of Supervisors consider a resolution to establish and renew the SFTID. | **                              |                    |

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| 2019-20  | Sustain Our City's High Performing Moscone Convention Center [October 1, 2020] | R2<br>[for F3-F6, F9]              | Starting with FY 2021/2022 city budget, supplement current MED assessments with an additional general fund allocation of at least \$2,500,000 to provide additional discounts to Moscone gross rental charges, targeting multi-year deals with priority organizations, subject to case by case approval by the City's Director of Convention Facilities. | Mayor [November 30, 2020]                           | Will not be implemented because it is not warranted or reasonable | The City is currently unable to commit additional General Fund dollars at this time to supplement current MED assessments in future years, due to the significant fiscal uncertainty that the City faces as the impacts of the COVID-19 pandemic continue.  | **                              |                    |

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| 2019-20  | Sustain Our City's High Performing Moscone Convention Center<br>[October 1, 2020] | R3<br>[for F7-F8]                  | Effective with conventions taking place after July 1, 2021, the Police Department must assign at least an additional 3 uniformed beat patrol officers per 10,000 expected event attendees, dedicated to patrolling areas extending four or more blocks from any side of Moscone Convention Center during the 8 busiest convention hours overlapping daily start and end times. | Chief of Police<br>[November 30, 2020]                 | Will not be implemented because it is not warranted or reasonable | Moscone Center is in the SFPD Southern District Station's jurisdiction. This recommendation would require Southern Station to relocate full duty foot patrol officers from their sector or beat patrol area and would impede the station Captain's ability to maintain adequate staffing to ensure sufficient police services can be provided district-wide. Due to recent budget cuts including cuts to three upcoming academy classes, SFPD will not have the staffing capacity to assign an additional three uniformed beat patrol officers per 10,000 event attendees during conventions. | **                              |                    |
| 2019-20  | Sustain Our City's High Performing Moscone Convention Center<br>[October 1, 2020] | R3<br>[for F7-F8]                  | Effective with conventions taking place after July 1, 2021, the Police Department must assign at least an additional 3 uniformed beat patrol officers per 10,000 expected event attendees, dedicated to patrolling areas extending four or more blocks from any side of Moscone Convention Center during the 8 busiest convention hours overlapping daily start and end times. | Mayor<br>[November 30, 2020]                           | Will not be implemented because it is not warranted or reasonable | Moscone Center is in the SFPD Southern District Station's jurisdiction. This recommendation would require Southern Station to relocate full duty foot patrol officers from their sector or beat patrol area and would impede the station Captain's ability to maintain adequate staffing to ensure sufficient police services can be provided district-wide. Due to recent budget cuts including cuts to three upcoming academy classes, SFPD will not have the staffing capacity to assign an additional three uniformed beat patrol officers per 10,000 event attendees during conventions. | **                              |                    |

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| 2019-20  | Sustain Our City's High Performing Moscone Convention Center [October 1, 2020] | R4<br>[for F7-F8]                  | By June 30, 2021, establish a task force comprised of at least (i) ASM Global, (ii) Community Behavioral Health Services, (iii) Convention Facilities Department, (iv) the San Francisco Hotel Council, (v) San Francisco Police Department, and (vi) San Francisco Travel, to develop a comprehensive strategic plan for event security and street management, to achieve a goal of 25% or fewer "needs improvement" responses in convention post-event surveys for security and street cleanliness. | Chief of Police [November 30, 2020]                 | Will not be implemented because it is not warranted or reasonable | San Francisco has already established active relationships with a number of multi-stakeholder security organizations. The Convention Facilities Department and ASM Global's security management team work in close partnership with the Yerba Buena Community Benefit District (YBCBD) and the Southern Station (SFPD) command staff to monitor street conditions 24/7. The Moscone Center Security Department is also represented at the San Francisco Hotel Security Directors Association, the Council of District Merchants, the SFPD Small Business Advisory Board and the Bay Area Security Directors Association. The Convention Facilities Department maintains a direct line of communication with the Human Services Agency (HSA), the Department of Homelessness and Supportive Housing (HSH), SF Public Works (SFPW), SF Fire Department Emergency Medical Services (SFFD), SF Police Department (SFPD) local beat officers, San Francisco Travel and the Hotel Council of San Francisco. | **                              |                    |
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| 2019-20  | Strengthen Our Behavioral Health Services<br>[October 1, 2020]                    | R1<br>[for F1-F3]                  | By March 2021, re-evaluate the hiring process for ICM's in light of the success of the expedited strategy for hiring registered nurses executed in March 2020. Leverage it to inform a redesign of existing policy.   | Director, Public Health<br>[November 30, 2020]         | Will be implemented   | DPH-HR and BHS are partnering on a batch hiring of 40 FTE 2930, Behavioral Health Clinicians. The ETA for these hires is January 2021.<br>DPH and HRD are also collaborating to reexamine the hiring process for licensed clinicians with a goal of streamlining the process, e.g., criteria, testing.  | Recommendation Implemented      | The Department of Human Resources (DHR) and the Department of Public Health (DPH) have partnered to streamline and expedite hiring by consolidating various parts of the process.<br><br>DPH has offered positions to and/or hired 45 behavioral health clinicians and made 25 additional final selections. The following are the statuses of the positions:<br><br><ul style="list-style-type: none"> <li>• 23 hired as of October 16, 2021</li> <li>• 22 have received employment offers (start work dates will range between 11/27/21 – 12/25/21)</li> <li>• 25 final selections made (start work dates will range between 11/27/21 – 12/25/21)</li> </ul> |

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| 2019-20  | Strengthen Our Behavioral Health Services<br>[October 1, 2020] | R1<br>[for F1-F3]                  | By March 2021, re-evaluate the hiring process for ICM's in light of the success of the expedited strategy for hiring registered nurses executed in March 2020. Leverage it to inform a redesign of existing policy. | Health Commission<br>[November 30, 2020]         | Will be implemented       | The Health Commission concurs with the DPH response below and will monitor the implementation of this item by requesting quarterly updates on ICM hiring .<br><br>"DPH-HR and BHS are partnering on a batch hiring of 40 FTE 2930, Behavioral Health Clinicians. The ETA for these hires is January 2021. DPH and HR are also collaborating to reexamine the hiring process for licensed clinicians with a goal of streamlining the process, e.g., criteria, testing."  | Recommendation Implemented      | The Department of Human Resources (DHR) and the Department of Public Health (DPH) have partnered to streamline and expedite hiring by consolidating various parts of the process.<br><br>DPH has offered positions to and/or hired 45 behavioral health clinicians and made 25 additional final selections. The following are the statuses of the positions:<br><br><ul style="list-style-type: none"> <li>• 23 hired as of October 16, 2021</li> <li>• 22 have received employment offers (start work dates will range between 11/27/21 – 12/25/21)</li> <li>• 25 final selections made (start work dates will range between 11/27/21 – 12/25/21)</li> </ul> |
| 2019-20  | Strengthen Our Behavioral Health Services<br>[October 1, 2020] | R2<br>[for F1-F3]                  | By June 2021, fill 50% of ICM vacancies in 21 days or less.   | Director, Public Health<br>[November 30, 2020]   | Will not be implemented   | BHS is working to hire the 2 vacant civil service clinicians as part of the 2930 batch hiring. The majority of ICM programs are operated by CBOs. Of the 231 FTE direct service ICM staff (clinicians, health workers, psychiatrists) funded by BHS, only 51 FTE are DPH staff.<br><br>It is currently not possible to hire permanent civil service positions in 21 days. There are several steps in the Civil Service hiring process which include a Form III submission, position approval, reassignment/posting, selection process, request to hire submission, and onboarding process. The fastest hiring time projection from DPH HR is 120 days. The current average for BHS hires is about one year from when the position is identified as needed and entered into our system to the start date of the position. We are working to improve this time. | **                              |   |
| 2019-20  | Strengthen Our Behavioral Health Services<br>[October 1, 2020] | R2<br>[for F1-F3]                  | By June 2021, fill 50% of ICM vacancies in 21 days or less.   | Director, Human Resources<br>[November 30, 2020] | Will not be implemented   | BHS is working to hire the 2 vacant civil service clinicians as part of the 2930 batch hiring. The majority of ICM programs are operated by CBOs. Of the 231 FTE direct service ICM staff (clinicians, health workers, psychiatrists) funded by BHS, only 51 FTE are DPH staff.<br><br>It is currently not possible to hire permanent civil service positions in 21 days. There are several steps in the Civil Service hiring process which include a Form III submission, position approval, reassignment/posting, selection process, request to hire submission, and onboarding process. The fastest hiring time projection from DPH HR is 120 days. The current average for BHS hires is about one year from when the position is identified as needed and entered into our system to the start date of the position. We are working to improve this time. | **                              |   |

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| 2019-20  | Strengthen Our Behavioral Health Services<br>[October 1, 2020] | R2<br>[for F1-F3]                  | By June 2021, fill 50% of ICM vacancies in 21 days or less.  | Health Commission<br>[November 30, 2020]         | Will not be implemented because it is not warranted or reasonable | The Health Commission concurs with the DPH response below and will monitor improvements made in the ICM hiring time through requesting quarterly updates to the Health Commission.<br><br>"BHS is working to hire the 2 vacant civil service clinicians as part of the 2930 batch hiring. The majority of ICM programs are operated by CBOs. Of the 231 FTE direct service ICM staff (clinicians, health workers, psychiatrists) funded by BHS, only 51 FTE are DPH staff.<br><br>It is currently not possible to hire permanent civil service positions in 21 days. There are several steps in the Civil Service hiring process which include a Form III submission, position approval, reassignment/posting, selection process, request to hire submission, and onboarding process. The fastest hiring time projection from DPH HR is 120 days. The current average for BHS hires is about a year. We are working to improve this time." | **                              |                    |
| 2019-20  | Strengthen Our Behavioral Health Services<br>[October 1, 2020] | R3<br>[for F4, F5]                 | By March 2021, engage the Budget and Legislative Analyst or other external consultancy to examine the policy and practice of executive placement and compensation for the Director of Behavioral Health. | Director, Public Health<br>[November 30, 2020]   | Will not be implemented   | DPH reclassified the Director of Behavioral Health position in June 2020 to reflect the complexity of work and reporting structure.  | **                              |                    |
| 2019-20  | Strengthen Our Behavioral Health Services<br>[October 1, 2020] | R3<br>[for F4, F5]                 | By March 2021, engage the Budget and Legislative Analyst or other external consultancy to examine the policy and practice of executive placement and compensation for the Director of Behavioral Health. | Director, Human Resources<br>[November 30, 2020] | Will not be implemented   | DPH reclassified the Director of Behavioral Health position in June 2020 to reflect the complexity of work and reporting structure.  | **                              |                    |
| 2019-20  | Strengthen Our Behavioral Health Services<br>[October 1, 2020] | R3<br>[for F4, F5]                 | By March 2021, engage the Budget and Legislative Analyst or other external consultancy to examine the policy and practice of executive placement and compensation for the Director of Behavioral Health. | Health Commission<br>[November 30, 2020]         | Will not be implemented because it is not warranted or reasonable | The Health Commission concurs with the DPH response below:<br><br>"DPH reclassified the Director of Behavioral Health in June 2020 to reflect the complexity of work and reporting structure." Note: this reclassification includes a substantial increase in salary to attract and retain qualified behavioral health leaders.  | **                              |                    |
| 2019-20  | Strengthen Our Behavioral Health Services<br>[October 1, 2020] | R3<br>[for F4, F5]                 | By March 2021, engage the Budget and Legislative Analyst or other external consultancy to examine the policy and practice of executive placement and compensation for the Director of Behavioral Health. | Board of Supervisors<br>[December 30, 2020]      | Will not be implemented   | The Department of Public Health has already re-classified the Director of Behavioral Health position in June 2020 to reflect a new structure and salary, thus the recommendation does not need to be implemented.  | **                              |                    |
| 2019-20  | Strengthen Our Behavioral Health Services<br>[October 1, 2020] | R4<br>[for F4, F5]                 | By September 2021, in light of the study findings, redesign and realign the position of BHS in the organizational structure as a direct report to the Director of Health.                                | Director, Public Health<br>[November 30, 2020]   | Has been implemented  | DPH has changed the reporting structure of the Director of Behavioral Health to report directly to the Director of San Francisco Health Network and the Director of Health.  | **                              |                    |
| 2019-20  | Strengthen Our Behavioral Health Services<br>[October 1, 2020] | R4<br>[for F4, F5]                 | By September 2021, in light of the study findings, redesign and realign the position of BHS in the organizational structure as a direct report to the Director of Health.                                | Board of Supervisors<br>[December 30, 2020]      | Has been implemented  | The Department of Public Health has changed the reporting structure of the Director of Behavioral Health to report directly to the Director of San Francisco Health Network and the Director of Health, thus the recommendation does not need to be implemented.   | **                              |                    |

<sup>(1)</sup> \*\*\*\* Response not required: Recommendation has been fully implemented or abandoned.

| CGJ Year | Report Title<br>[Publication Date]   | Rec Number<br>[for Finding Number] | Recommendation   | Response<br>Required                                 | Original 2020<br>Response | Original 2020 Response Text<br><i>(provided by CGJ)</i>  | 2021<br>Response <sup>(1)</sup>   | 2021 Response Text   |
|----------|--|------------------------------------|--|--|---------------------------|--|-----------------------------------|--|
| 2019-20  | Strengthen Our Behavioral Health Services<br>[October 1, 2020]   | R5<br>[for F6]                     | By September 2021, ensure discipline surrounding regular document and event reporting to ensure timely, accurate web access.   | Director, Public Health<br>[November 30, 2020]       | Will be implemented       | BHS has plans to revamp the BHS website. The workplan for this project involves making the website more effective in helping clients access care and to increase access to information about our system including program data and system outcomes. BHS will incorporate this goal into the design and maintenance plan for the website.   | Will Be Implemented in the Future | BHS has plans to revamp the BHS website. The workplan for this project involves making the website more effective in helping clients access care and to increase access to information about our system including program data and system outcomes. BHS will incorporate this goal into the design and maintenance plan for the website. A BHS Communications Manager will be hired soon to manage regular updates to website content.   |
| 2019-20  | Strengthen Our Behavioral Health Services<br>[October 1, 2020]   | R6<br>[for F7]                     | By September 2021, provide local site directories for public notice  | Director, Public Health<br>[November 30, 2020]       | Will be implemented       | BHS and DPH will incorporate this goal into the design and maintenance plan for the website.   | Will Be Implemented in the Future | BHS and DPH will incorporate this goal into the design and maintenance plan for a new website. A new BHS homepage will launch on sfgov and may host site directories.  |
| 2019-20  | Strengthen Our Behavioral Health Services<br>[October 1, 2020]   | R7<br>[for F8]                     | By September 2021, publish direct contact information of offices and service personnel to enhance public access to DPH services.   | Director, Public Health<br>[November 30, 2020]       | Will be implemented       | BHS and DPH will incorporate this goal into the design and maintenance plan for the website.   | Will Be Implemented in the Future | BHS and DPH will incorporate this goal into the design and maintenance plan for a new website. A new BHS homepage will launch on sfgov and may host office and service contact information.  |
| 2019-20  | A Recycling Reality Check: What Actually Happens to Things We Put in Our Blue Recycling Bins?<br>[October 1, 2020] | R1<br>[for F2]                     | City government, should establish a web page (available on both Recology SF and SF Environment sites) that summarizes the recent disposition of blue bin material. The website should be updated not less than twice a year, with data for the preceding six months. Key trends should be identified in simple language or graphical elements. | Department of the Environment<br>[November 30, 2020] | Will be implemented       | SF Environment and Recology will work together to track disposition. Disposition means the location of the markets that receive Recology's blue bin materials after sorting. SF Environment and Recology will each establish a web page or integrate with existing page(s) on their website to summarize and present in a clear simple manner the market locations and trends where blue bin materials have been sent. The web pages with this information will be up by July 1, 2021 and updated at least every 6 months. | Recommendation Implemented        | Recology and the Department of the Environment's respective web pages went live on July 1, 2021. Recology's content can be viewed here: <a href="https://www.recology.com/better-at-the-bin/">https://www.recology.com/better-at-the-bin/</a> and the Department of the Environment's content can be viewed here: <a href="https://sfrecycles.org/WhereRecyclablesGo">https://sfrecycles.org/WhereRecyclablesGo</a>  |
| 2019-20  | A Recycling Reality Check: What Actually Happens to Things We Put in Our Blue Recycling Bins?<br>[October 1, 2020] | R1<br>[for F2]                     | City government, should establish a web page (available on both Recology SF and SF Environment sites) that summarizes the recent disposition of blue bin material. The website should be updated not less than twice a year, with data for the preceding six months. Key trends should be identified in simple language or graphical elements. | Mayor<br>[November 30, 2020]                         | Will be implemented       | SF Environment and Recology will work together to track disposition. Disposition means the location of the markets that receive Recology's blue bin materials after sorting. SF Environment and Recology will each establish a web page or integrate with existing page(s) on their website to summarize and present in a clear simple manner the market locations and trends where blue bin materials have been sent. The web pages with this information will be up by July 1, 2021 and updated at least every 6 months. | Recommendation Implemented        | Recology and the Department of the Environment's respective web pages went live on July 1, 2021. Recology's content can be viewed here: <a href="https://www.recology.com/better-at-the-bin/">https://www.recology.com/better-at-the-bin/</a> and the Department of the Environment's content can be viewed here: <a href="https://sfrecycles.org/WhereRecyclablesGo">https://sfrecycles.org/WhereRecyclablesGo</a>  |
| 2019-20  | A Recycling Reality Check: What Actually Happens to Things We Put in Our Blue Recycling Bins?<br>[October 1, 2020] | R1<br>[for F2]                     | City government, should establish a web page (available on both Recology SF and SF Environment sites) that summarizes the recent disposition of blue bin material. The website should be updated not less than twice a year, with data for the preceding six months. Key trends should be identified in simple language or graphical elements. | Board of Supervisors<br>[December 30, 2020]          | Will be implemented       | The Board of Supervisors reports that Recommendation No. R1 has not been implemented but will be implemented no later than July 1, 2021, and urges the San Francisco Department of the Environment to prioritize timely and clear website communications on the trends of the disposition of blue bin materials, in multiple languages.  | Will Be Implemented in the Future | The GAO committee may update and close out its response to this recommendation during a regular meeting in early 2022.   |
| 2019-20  | A Recycling Reality Check: What Actually Happens to Things We Put in Our Blue Recycling Bins?<br>[October 1, 2020] | R2<br>[for F2]                     | The existing mobile application related to recycling should be updated to provide information that summarizes the recent disposition of blue bin material. The information should be refreshed not less than twice a year, with data for the preceding six months. Key trends should be identified in simple language or graphical elements.   | Department of the Environment<br>[November 30, 2020] | Will be implemented       | Consistent with Recommendation 1, SF Environment and Recology will work together to track the disposition of blue bin materials and summarize this information in a clear simple manner. SF Environment will work with Recology and help them update their existing mobile application to provide this information by July 1, 2021 and update or refresh this information at least every 6 months.   | Recommendation Implemented        | Recology updated their mobile app to include this information on July 1, 2021. The content for apple product users can be viewed here: <a href="https://apps.apple.com/us/app/recology/id914373771">https://apps.apple.com/us/app/recology/id914373771</a> and android users can be viewed here: <a href="https://play.google.com/store/apps/details?id=com.recology.android&amp;hl=en_US&amp;gl=US">https://play.google.com/store/apps/details?id=com.recology.android&amp;hl=en_US&amp;gl=US</a> |

<sup>(1)</sup> \*\*\*\*\* Response not required: Recommendation has been fully implemented or abandoned.

Status of the Recommendations  
by the Civil Grand Jury  
2019-20

| CGJ Year | Report Title<br>[Publication Date]   | Rec Number<br>[for Finding Number] | Recommendation   | Response<br>Required                                 | Original 2020<br>Response | Original 2020 Response Text<br><i>(provided by CGJ)</i>   | 2021<br>Response <sup>(1)</sup>   | 2021 Response Text  |
|----------|--|------------------------------------|--|--|---------------------------|---|-----------------------------------|---|
| 2019-20  | A Recycling Reality Check: What Actually Happens to Things We Put in Our Blue Recycling Bins?<br>[October 1, 2020] | R2<br>[for F2]                     | The existing mobile application related to recycling should be updated to provide information that summarizes the recent disposition of blue bin material. The information should be refreshed not less than twice a year, with data for the preceding six months. Key trends should be identified in simple language or graphical elements. | Mayor<br>[November 30, 2020]                         | Will be implemented       | Consistent with Recommendation 1, SF Environment and Recology will work together to track the disposition of blue bin materials and summarize this information in a clear simple manner. SF Environment will work with Recology and help them update their existing mobile application to provide this information by July 1, 2021 and update or refresh this information at least every 6 months.  | Recommendation Implemented        | Recology updated their mobile app to include this information on July 1, 2021. The content for apple product users can be viewed here: <a href="https://apps.apple.com/us/app/recology/id914373771">https://apps.apple.com/us/app/recology/id914373771</a> and android users can be viewed here: <a href="https://play.google.com/store/apps/details?id=com.recology.android&amp;hl=en_US&amp;gl=US">https://play.google.com/store/apps/details?id=com.recology.android&amp;hl=en_US&amp;gl=US</a>  |
| 2019-20  | A Recycling Reality Check: What Actually Happens to Things We Put in Our Blue Recycling Bins?<br>[October 1, 2020] | R2<br>[for F2]                     | The existing mobile application related to recycling should be updated to provide information that summarizes the recent disposition of blue bin material. The information should be refreshed not less than twice a year, with data for the preceding six months. Key trends should be identified in simple language or graphical elements. | Board of Supervisors<br>[December 30, 2020]          | Will be implemented       | The Board of Supervisors reports that Recommendation No. R2 has not been implemented but will be implemented no later than July 1, 2021, and urges the San Francisco Department of the Environment to prioritize timely and clear mobile application updates on the trends of the disposition of blue bin materials, in multiple languages.   | Will Be Implemented in the Future | The GAO committee may update and close out its response to this recommendation during a regular meeting in early 2022.  |
| 2019-20  | A Recycling Reality Check: What Actually Happens to Things We Put in Our Blue Recycling Bins?<br>[October 1, 2020] | R3<br>[for F3]                     | City government, should enhance citizen educational efforts on what not to place in the blue bins, so that the volume, quality, and associated revenue from blue bin recycling can be increased, while decreasing the confusion some citizens have on this topic.  | Department of the Environment<br>[November 30, 2020] | Will be implemented       | SF Environment and Recology continue to provide extensive information and education on what belongs in each bin, including what not to place in the blue bins. Extensive research on behavior change shows that telling people what to do is better than telling them what not to do. SF Environment and Recology will continue working together to further clarify what does and does not go into the blue bin through our respective communication channels by July 1, 2021. Other related education efforts, as appropriate, will continue beyond that date. | Recommendation Implemented        | Recology and the Department of the Environment's respective web pages addressing "what not to put in the blue bin" went live on July 1, 2021. Recology and the Department of the Environment continue to provide multilingual virtual and in-person outreach and education about "what goes where", including what not to put in the blue bin. Recology's web content can be viewed here: <a href="https://www.recology.com/better-at-the-bin/">https://www.recology.com/better-at-the-bin/</a> and the Department of the Environment's web content can be viewed here: <a href="https://sfrecycles.org/WhereRecyclablesGo">https://sfrecycles.org/WhereRecyclablesGo</a> |
| 2019-20  | A Recycling Reality Check: What Actually Happens to Things We Put in Our Blue Recycling Bins?<br>[October 1, 2020] | R3<br>[for F3]                     | City government, should enhance citizen educational efforts on what not to place in the blue bins, so that the volume, quality, and associated revenue from blue bin recycling can be increased, while decreasing the confusion some citizens have on this topic.  | Mayor<br>[November 30, 2020]                         | Will be implemented       | SF Environment and Recology continue to provide extensive information and education on what belongs in each bin, including what not to place in the blue bins. Extensive research on behavior change shows that telling people what to do is better than telling them what not to do. SF Environment and Recology will continue working together to further clarify what does and does not go into the blue bin through our respective communication channels by July 1, 2021. Other related education efforts, as appropriate, will continue beyond that date. | Recommendation Implemented        | Recology and the Department of the Environment's respective web pages addressing "what not to put in the blue bin" went live on July 1, 2021. Recology and the Department of the Environment continue to provide multilingual virtual and in-person outreach and education about "what goes where", including what not to put in the blue bin. Recology's web content can be viewed here: <a href="https://www.recology.com/better-at-the-bin/">https://www.recology.com/better-at-the-bin/</a> and the Department of the Environment's web content can be viewed here: <a href="https://sfrecycles.org/WhereRecyclablesGo">https://sfrecycles.org/WhereRecyclablesGo</a> |
| 2019-20  | A Recycling Reality Check: What Actually Happens to Things We Put in Our Blue Recycling Bins?<br>[October 1, 2020] | R3<br>[for F3]                     | City government, should enhance citizen educational efforts on what not to place in the blue bins, so that the volume, quality, and associated revenue from blue bin recycling can be increased, while decreasing the confusion some citizens have on this topic.  | Board of Supervisors<br>[December 30, 2020]          | Will be implemented       | The Board of Supervisors reports that Recommendation No. R3 has not been implemented but will be implemented no later than July 1, 2021, and urges the San Francisco Department of the Environment to ensure these communications are available in multiple languages.  | Will Be Implemented in the Future | The GAO committee may update and close out its response to this recommendation during a regular meeting in early 2022.  |

<sup>(1)</sup> \*\*\*\* Response not required: Recommendation has been fully implemented or abandoned.