

SAN FRANCISCO 2015 CITY SURVEY

APPENDICES C,D AND E

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**To download the rest of the report and interact with City Survey data, visit our website at:
sfcitysurvey.weebly.com*

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SAN FRANCISCO 2015 CITY SURVEY

APPENDIX C

CROSSTABULAR DATA BY DISTRICT

Most tables exclude "Don't Know" and non-Responses; interviewers did not present "Don't Know" as an answer option and "Don't know/haven't thought about it" was a possible response only when the question was open-ended.

Because this survey was conducted via phone, respondents were asked whether they knew their supervisorial district, and if not, if they would provide a nearby address, intersection, or landmark. Some respondents did not know their district and/or refused to provide locational information. Thus, the "Don't know/refused" responses to the district question account for the discrepancy in which total percentage for a response is about 1 percent while there are no apparent responses by district.

Q1. HOW WOULD YOU GRADE THE OVERALL JOB OF THE LOCAL GOVERNMENT IN PROVIDING SERVICES?

N=2108	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	
A (EXCELLENT)	12%	7%	12%	8%	9%	13%	6%	7%	11%	9%	11%	9%
B (GOOD)	52%	51%	52%	54%	49%	46%	52%	49%	41%	46%	51%	49%
C (AVERAGE)	30%	34%	31%	34%	35%	35%	34%	37%	40%	37%	32%	35%
D (POOR)	3%	6%	2%	3%	6%	3%	4%	5%	4%	6%	5%	4%
F (FAILING)	3%	1%	3%	1%	2%	3%	3%	1%	4%	2%	1%	2%

Q2A. PLEASE RATE THE CITY'S PERFORMANCE IN THE FOLLOWING AREAS . . . THE QUALITY OF WATER AND SEWER SERVICES

N=1067	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	
A (EXCELLENT)	46%	51%	56%	49%	45%	41%	38%	52%	36%	24%	38%	43%
B (GOOD)	39%	33%	32%	35%	41%	44%	47%	31%	38%	48%	51%	40%
C (AVERAGE)	11%	13%	9%	12%	11%	9%	13%	11%	17%	23%	11%	13%
D (POOR)	-	3%	1%	2%	3%	5%	1%	4%	9%	5%	-	3%

F (FAILING)	4%	-	2%	2%	1%	1%	1%	2%	-	-	-	1%
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Q2B. PLEASE RATE THE CITY'S PERFORMANCE IN THE FOLLOWING AREAS . . . THE CLEANLINESS OF SIDEWALKS IN YOUR NEIGHBORHOOD

N=1083	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	
A (EXCELLENT)	29%	42%	9%	26%	15%	16%	24%	25%	12%	8%	24%	20%
B (GOOD)	32%	23%	32%	36%	28%	20%	38%	28%	31%	34%	33%	31%
C (AVERAGE)	20%	15%	25%	15%	33%	23%	17%	18%	33%	30%	25%	23%
D (POOR)	9%	13%	18%	13%	12%	18%	10%	19%	16%	18%	14%	15%
F (FAILING)	10%	8%	17%	10%	12%	23%	10%	10%	7%	11%	4%	11%

Q2C. PLEASE RATE THE CITY'S PERFORMANCE IN THE FOLLOWING AREAS . . . THE CLEANLINESS OF STREETS IN YOUR HOME NEIGHBORHOOD

N=1084	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	
A (EXCELLENT)	26%	32%	8%	26%	20%	14%	22%	28%	13%	11%	18%	20%
B (GOOD)	38%	38%	28%	33%	40%	29%	40%	31%	32%	39%	30%	34%
C (AVERAGE)	17%	18%	35%	21%	26%	21%	24%	24%	35%	24%	33%	26%
D (POOR)	11%	7%	16%	13%	10%	24%	8%	13%	14%	18%	17%	14%
F (FAILING)	7%	4%	13%	6%	4%	12%	6%	4%	6%	8%	2%	6%

Q2D. PLEASE RATE THE CITY'S PERFORMANCE IN THE FOLLOWING AREAS . . . THE CONDITION OF THE STREET PAVEMENT IN YOUR NEIGHBORHOOD

N=1083	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	
A (EXCELLENT)	19%	19%	13%	22%	15%	18%	12%	14%	7%	12%	16%	15%
B (GOOD)	28%	40%	43%	24%	33%	35%	30%	34%	34%	31%	30%	33%
C (AVERAGE)	28%	19%	25%	31%	37%	25%	35%	28%	29%	27%	35%	29%
D (POOR)	12%	13%	7%	16%	10%	13%	11%	18%	21%	13%	13%	13%

F (FAILING)	13%	8%	13%	8%	5%	10%	13%	5%	9%	17%	6%	9%
Q2E. PLEASE RATE THE CITY'S PERFORMANCE IN THE FOLLOWING AREAS . . . THE CONDITION OF SIDEWALK PAVEMENT AND CURB RAMPS IN YOUR NEIGHBORHOOD												
	DISTRICT											
N=1081	1	2	3	4	5	6	7	8	9	10	11	TOTAL
A (EXCELLENT)	18%	26%	26%	23%	22%	25%	21%	20%	15%	13%	13%	20%
B (GOOD)	61%	35%	40%	37%	40%	35%	37%	41%	51%	36%	46%	42%
C (AVERAGE)	10%	30%	22%	27%	26%	25%	25%	27%	20%	27%	25%	24%
D (POOR)	6%	8%	8%	7%	9%	9%	12%	8%	7%	14%	12%	9%
F (FAILING)	5%	1%	4%	5%	2%	5%	5%	3%	6%	11%	3%	5%

Q2F. PLEASE RATE THE CITY'S PERFORMANCE IN THE FOLLOWING AREAS . . . THE ADEQUACY OF STREET LIGHTING IN YOUR NEIGHBORHOOD

	DISTRICT											
N=1079	1	2	3	4	5	6	7	8	9	10	11	TOTAL
A (EXCELLENT)	18%	34%	35%	30%	31%	29%	22%	29%	17%	15%	18%	25%
B (GOOD)	45%	40%	40%	39%	42%	34%	41%	38%	44%	33%	45%	40%
C (AVERAGE)	25%	21%	17%	17%	21%	31%	23%	20%	34%	30%	25%	24%
D (POOR)	8%	4%	7%	12%	5%	5%	11%	8%	4%	16%	11%	8%
F (FAILING)	3%	1%	-	2%	2%	2%	4%	5%	1%	5%	1%	2%

Q2G. PLEASE RATE THE CITY'S PERFORMANCE IN THE FOLLOWING AREAS . . . THE MAINTENANCE OF STREET SIGNS AND TRAFFIC SIGNALS

	DISTRICT											
N=1078	1	2	3	4	5	6	7	8	9	10	11	TOTAL
A (EXCELLENT)	46%	41%	39%	50%	49%	38%	36%	41%	38%	19%	38%	39%
B (GOOD)	36%	41%	52%	32%	37%	47%	46%	41%	51%	52%	38%	43%
C (AVERAGE)	15%	13%	8%	13%	12%	11%	16%	14%	7%	20%	17%	14%
D (POOR)	2%	5%	1%	2%	2%	3%	1%	2%	2%	4%	5%	3%

F (FAILING)	1%	-	-	3%	1%	1%	1%	2%	2%	4%	2%	2%
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Q3. HOW WOULD YOU GRADE THE OVERALL QUALITY OF THE CITY'S RECREATION AND PARK SYSTEM?

N=2076	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	
A (EXCELLENT)	32%	32%	28%	24%	34%	26%	22%	28%	21%	18%	25%	26%
B (GOOD)	44%	48%	47%	52%	49%	49%	51%	55%	51%	51%	49%	49%
C (AVERAGE)	20%	13%	17%	17%	12%	20%	23%	14%	23%	23%	20%	19%
D (POOR)	3%	6%	5%	5%	4%	4%	3%	2%	4%	6%	4%	4%
F (FAILING)	1%	1%	4%	2%	1%	1%	2%	1%	1%	2%	2%	2%

Q4. IN THE PAST 12 MONTHS, HOW OFTEN DID YOU VISIT A CITY PARK?

N=2179	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	
AT LEAST ONCE A WEEK	59%	46%	36%	51%	53%	42%	42%	53%	48%	42%	34%	46%
AT LEAST ONCE A MONTH	23%	28%	30%	23%	27%	28%	27%	28%	24%	25%	29%	26%
SEVERAL TIMES A YEAR	8%	10%	18%	10%	8%	14%	11%	8%	14%	11%	14%	12%
ONCE OR TWICE A YEAR	5%	11%	7%	10%	7%	11%	14%	6%	6%	11%	11%	9%
NEVER	4%	5%	9%	6%	5%	6%	6%	5%	8%	10%	12%	7%

Q5A. HOW WOULD YOU GRADE CITY PARKS ON . . . QUALITY OF LANDSCAPING, PLANTINGS, AND CLEANLINESS?

N=2001	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	
A (EXCELLENT)	39%	34%	32%	23%	35%	35%	25%	24%	16%	15%	31%	28%
B (GOOD)	42%	41%	43%	52%	48%	41%	55%	46%	56%	54%	41%	47%
C (AVERAGE)	14%	22%	22%	21%	14%	17%	14%	27%	25%	24%	21%	21%
D (POOR)	4%	1%	2%	4%	3%	4%	3%	3%	3%	5%	5%	3%

F (FAILING)	1%	1%	1%	-	<1%	3%	2%	1%	-	1%	2%	1%
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Q5B. HOW WOULD YOU GRADE CITY PARKS ON . . . QUALITY OF ATHLETIC FIELDS AND COURTS?

N=1508	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	
A (EXCELLENT)	24%	18%	20%	19%	22%	18%	17%	15%	20%	17%	28%	19%
B (GOOD)	39%	41%	46%	43%	48%	43%	45%	39%	42%	52%	45%	44%
C (AVERAGE)	32%	27%	33%	28%	21%	30%	29%	39%	31%	26%	22%	29%
D (POOR)	5%	12%	1%	7%	8%	5%	5%	6%	6%	4%	3%	6%
F (FAILING)	1%	3%	-	3%	1%	4%	4%	1%	1%	1%	2%	2%

Q5C. HOW WOULD YOU GRADE CITY PARKS ON . . . AVAILABILITY OF WALKING AND HIKING TRAILS?

N=1864	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	
A (EXCELLENT)	48%	49%	40%	42%	39%	36%	45%	37%	28%	21%	31%	37%
B (GOOD)	39%	36%	40%	47%	41%	42%	39%	45%	45%	58%	46%	44%
C (AVERAGE)	11%	10%	18%	8%	15%	17%	14%	16%	23%	18%	17%	15%
D (POOR)	3%	6%	1%	3%	4%	3%	1%	2%	3%	1%	5%	3%
F (FAILING)	-	-	1%	<1%	<1%	2%	1%	<1%	<1%	2%	1%	1%

Q6. IN THE PAST 12 MONTHS, HAVE YOU OR ANYONE IN YOUR HOUSEHOLD PARTICIPATED IN A RECREATION AND PARKS DEPARTMENT PROGRAM, SUCH AS CLASSES, ATHLETIC LEAGUES, AFTER SCHOOL PROGRAMS, SPECIAL EVENTS/CONCERTS, OR FACILITY RENTALS?

N=2179	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	
YES	42%	30%	22%	34%	31%	29%	31%	25%	36%	28%	23%	30%
NO	58%	70%	78%	66%	69%	71%	69%	75%	64%	72%	77%	70%

Q7A. HOW WOULD YOU GRADE THE . . . CONDITION OF RECREATION AND PARKS DEPARTMENT BUILDINGS AND STRUCTURES (CLEANLINESS, MAINTENANCE)?

N=625	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	
A (EXCELLENT)	26%	18%	19%	16%	39%	15%	17%	17%	22%	21%	18%	21%
B (GOOD)	47%	39%	47%	52%	36%	41%	46%	45%	47%	44%	42%	44%
C (AVERAGE)	24%	39%	26%	24%	23%	38%	33%	34%	20%	29%	31%	29%
D (POOR)	1%	2%	8%	8%	2%	4%	1%	4%	11%	4%	6%	5%
F (FAILING)	2%	2%	-	-	-	3%	2%	-	-	1%	2%	1%

Q7B. HOW WOULD YOU GRADE THE . . . CONVENIENCE OF RECREATION PROGRAMS (LOCATION, HOURS)?

N=591	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	
A (EXCELLENT)	31%	34%	25%	28%	40%	30%	24%	34%	31%	22%	16%	29%
B (GOOD)	48%	42%	38%	47%	45%	49%	47%	50%	47%	29%	56%	45%
C (AVERAGE)	21%	22%	26%	20%	15%	15%	25%	14%	20%	43%	23%	23%
D (POOR)	-	2%	5%	1%	-	3%	3%	1%	2%	5%	2%	2%
F (FAILING)	-	-	6%	3%	-	3%	1%	-	-	-	2%	1%

Q7C. HOW WOULD YOU GRADE THE . . . QUALITY OF RECREATION PROGRAMS AND ACTIVITIES?

N=561	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	
A (EXCELLENT)	35%	33%	25%	27%	49%	26%	32%	38%	29%	25%	29%	32%
B (GOOD)	53%	48%	60%	55%	46%	54%	39%	47%	43%	35%	42%	47%
C (AVERAGE)	11%	16%	5%	12%	5%	15%	24%	12%	27%	39%	16%	18%
D (POOR)	2%	-	4%	4%	-	2%	5%	3%	1%	-	10%	2%

F (FAILING)	-	2%	6%	1%	-	3%	-	-	-	-	2%	1%
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Q7D. HOW WOULD YOU GRADE THE . . . OVERALL QUALITY OF INTERACTIONS WITH RECREATION AND PARKS STAFF?

N=545	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	
A (EXCELLENT)	52%	29%	47%	37%	56%	32%	39%	46%	43%	25%	23%	39%
B (GOOD)	31%	38%	29%	40%	26%	38%	42%	38%	37%	53%	45%	39%
C (AVERAGE)	12%	28%	14%	19%	12%	30%	17%	14%	14%	20%	22%	18%
D (POOR)	3%	2%	3%	3%	3%	-	1%	2%	1%	2%	5%	2%
F (FAILING)	2%	2%	7%	-	3%	-	-	-	5%	-	4%	2%

Q8A. DURING THE PAST 12 MONTHS, HOW FREQUENTLY HAVE YOU VISITED OR USED THE CITY'S MAIN LIBRARY?

N=2179	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	
AT LEAST ONCE A WEEK	9%	2%	3%	7%	8%	9%	2%	2%	6%	11%	5%	6%
AT LEAST ONCE A MONTH	8%	8%	9%	8%	13%	16%	8%	5%	12%	8%	7%	9%
SEVERAL TIMES A YEAR	11%	11%	12%	9%	12%	17%	7%	15%	11%	9%	10%	11%
ONCE OR TWICE A YEAR	18%	14%	24%	21%	17%	13%	18%	21%	20%	12%	17%	18%
NEVER	53%	65%	52%	54%	51%	45%	65%	56%	50%	60%	60%	56%

Q8B. DURING THE PAST 12 MONTHS, HOW FREQUENTLY HAVE YOU VISITED OR USED A BRANCH LIBRARY OR BOOKMOBILE?

N=2179	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	
AT LEAST ONCE A WEEK	16%	9%	8%	12%	9%	7%	12%	9%	14%	15%	10%	11%
AT LEAST ONCE A MONTH	27%	13%	17%	22%	13%	11%	22%	18%	13%	14%	19%	17%
SEVERAL TIMES A YEAR	15%	8%	12%	16%	8%	7%	12%	12%	13%	13%	15%	12%
ONCE OR TWICE A YEAR	9%	17%	13%	14%	11%	12%	15%	14%	13%	8%	13%	13%

	NEVER	32%	52%	50%	36%	58%	63%	39%	48%	46%	50%	43%	48%
Q8C. DURING THE PAST 12 MONTHS, HOW FREQUENTLY HAVE YOU VISITED OR USED ONLINE LIBRARY SERVICES, INCLUDING THE SF LIBRARY WEBSITE, CATALOG, EBOOKS, DATABASES, ETC.?													
		DISTRICT											
	N=2179	1	2	3	4	5	6	7	8	9	10	11	TOTAL
AT LEAST ONCE A WEEK		11%	5%	7%	8%	11%	4%	7%	6%	8%	7%	6%	7%
AT LEAST ONCE A MONTH		14%	8%	10%	11%	10%	9%	14%	9%	10%	9%	14%	10%
SEVERAL TIMES A YEAR		10%	5%	5%	11%	7%	9%	13%	10%	12%	5%	6%	9%
ONCE OR TWICE A YEAR		9%	8%	7%	8%	8%	10%	6%	10%	10%	5%	12%	8%
NEVER		55%	73%	71%	62%	64%	68%	60%	64%	60%	74%	62%	65%

Q9A. PLEASE GRADE (THE LIBRARY'S) COLLECTIONS OF BOOKS, DVDS, CDS, ETC.

		DISTRICT											
	N=1330	1	2	3	4	5	6	7	8	9	10	11	TOTAL
A (EXCELLENT)		43%	27%	37%	38%	44%	39%	36%	30%	44%	37%	37%	37%
B (GOOD)		45%	49%	46%	43%	41%	44%	47%	61%	44%	50%	54%	47%
C (AVERAGE)		8%	22%	13%	16%	13%	15%	15%	7%	11%	13%	9%	13%
D (POOR)		3%	1%	2%	3%	2%	2%	2%	1%	1%	1%	-	2%
F (FAILING)		1%	1%	1%	-	-	-	-	-	<1%	-	-	<1%

Q9B. PLEASE GRADE (THE LIBRARY'S) ONLINE LIBRARY SERVICES, INCLUDING THE SF LIBRARY WEBSITE, CATALOG, EBOOKS, DATABASES, ETC.

		DISTRICT											
	N=692	1	2	3	4	5	6	7	8	9	10	11	TOTAL
A (EXCELLENT)		42%	39%	59%	38%	51%	45%	40%	37%	49%	35%	34%	42%
B (GOOD)		48%	46%	37%	46%	34%	39%	46%	56%	36%	46%	51%	44%
C (AVERAGE)		8%	13%	4%	13%	14%	15%	10%	7%	12%	19%	15%	12%
D (POOR)		1%	2%	-	1%	-	1%	3%	-	3%	-	-	1%
F (FAILING)		-	-	-	1%	1%	-	1%	-	-	-	-	<1%

Q9C. PLEASE GRADE (THE LIBRARY'S) INTERNET ACCESS AT LIBRARY COMPUTER STATIONS

N=792	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	
A (EXCELLENT)	43%	18%	41%	28%	43%	42%	34%	48%	38%	38%	35%	37%
B (GOOD)	32%	54%	34%	56%	37%	39%	44%	37%	45%	38%	44%	42%
C (AVERAGE)	17%	26%	15%	8%	16%	11%	17%	15%	14%	18%	15%	16%
D (POOR)	6%	2%	6%	8%	-	8%	5%	-	2%	5%	5%	4%
F (FAILING)	1%	-	5%	-	3%	-	-	-	1%	1%	-	1%

Q9D. PLEASE GRADE (THE LIBRARY'S) ASSISTANCE FROM THE LIBRARY STAFF

N=1313	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	
A (EXCELLENT)	59%	59%	58%	62%	64%	53%	62%	69%	52%	50%	54%	58%
B (GOOD)	37%	36%	33%	30%	32%	39%	29%	25%	38%	37%	40%	34%
C (AVERAGE)	3%	5%	9%	6%	4%	8%	8%	5%	8%	11%	5%	7%
D (POOR)	1%	-	-	2%	-	1%	1%	-	2%	2%	2%	1%
F (FAILING)	-	-	-	-	-	-	1%	-	1%	-	-	<1%

Q9E. PLEASE GRADE (THE LIBRARY'S) CONDITION OF THE MAIN LIBRARY (CLEANLINESS, MAINTENANCE)

N=914	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	
A (EXCELLENT)	36%	34%	33%	29%	30%	35%	35%	41%	35%	42%	29%	34%
B (GOOD)	42%	38%	42%	48%	39%	38%	30%	33%	42%	37%	46%	40%
C (AVERAGE)	16%	20%	19%	15%	26%	15%	31%	18%	17%	17%	19%	19%
D (POOR)	4%	6%	-	5%	3%	10%	-	5%	4%	2%	5%	4%
F (FAILING)	3%	1%	6%	2%	2%	2%	4%	3%	2%	1%	1%	2%

**Q9F. PLEASE GRADE (THE LIBRARY'S) CONDITION OF YOUR NEIGHBORHOOD BRANCH LIBRARY
(CLEANLINESS, MAINTENANCE)**

N=1088	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	
A (EXCELLENT)	61%	58%	57%	57%	65%	41%	57%	63%	55%	46%	45%	55%
B (GOOD)	33%	33%	33%	34%	27%	47%	33%	31%	36%	41%	45%	36%
C (AVERAGE)	6%	9%	10%	9%	6%	9%	9%	6%	6%	7%	10%	8%
D (POOR)	1%	-	-	-	1%	2%	1%	1%	1%	5%	-	1%
F (FAILING)	-	-	-	-	1%	1%	-	-	3%	1%	-	1%

**Q10A. DURING THE PAST 12 MONTHS, ON AVERAGE, HOW OFTEN DID YOU . . . WALK AS A MEANS OF
TRANSPORTATION IN SAN FRANCISCO?'**

N=1092	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	
DAILY	48%	55%	64%	45%	52%	74%	36%	52%	52%	38%	27%	49%
SEVERAL TIMES A WEEK	23%	21%	11%	20%	16%	8%	24%	26%	18%	11%	23%	18%
ONCE OR TWICE A WEEK	9%	9%	12%	4%	15%	9%	10%	8%	10%	8%	13%	9%
SEVERAL TIMES A MONTH	5%	6%	6%	5%	4%	3%	5%	8%	4%	5%	8%	5%
ONCE OR TWICE A MONTH	6%	4%	5%	9%	7%	4%	13%	4%	7%	18%	9%	8%
NEVER	9%	5%	2%	16%	6%	2%	13%	2%	9%	20%	20%	10%

Q10B. DURING THE PAST 12 MONTHS, ON AVERAGE, HOW OFTEN DID YOU . . . USE PUBLIC TRANSPORTATION (E.G. MUNI, BART) AS A MEANS OF TRANSPORTATION IN SAN FRANCISCO?

	N=1092	DISTRICT											
		1	2	3	4	5	6	7	8	9	10	11	TOTAL
DAILY		18%	23%	36%	22%	25%	37%	19%	29%	36%	34%	26%	28%
SEVERAL TIMES A WEEK		24%	18%	19%	21%	13%	25%	20%	23%	18%	9%	21%	19%
ONCE OR TWICE A WEEK		13%	11%	11%	13%	18%	15%	16%	12%	9%	4%	8%	12%
SEVERAL TIMES A MONTH		6%	5%	11%	7%	13%	3%	10%	11%	5%	5%	10%	8%
ONCE OR TWICE A MONTH		25%	23%	16%	18%	19%	10%	20%	14%	18%	14%	15%	17%
NEVER		13%	19%	7%	20%	13%	10%	15%	10%	13%	35%	19%	16%

Q10C. DURING THE PAST 12 MONTHS, ON AVERAGE, HOW OFTEN DID YOU . . . BIKE AS A MEANS OF TRANSPORTATION IN SAN FRANCISCO?

		DISTRICT											TOTAL
		1	2	3	4	5	6	7	8	9	10	11	
N=1092	DAILY	5%	4%	1%	2%	5%	4%	2%	2%	8%	3%	3%	4%
	SEVERAL TIMES A WEEK	1%	-	1%	5%	7%	6%	1%	4%	11%	1%	4%	4%
	ONCE OR TWICE A WEEK	9%	3%	2%	3%	4%	1%	2%	10%	5%	2%	1%	4%
	SEVERAL TIMES A MONTH	-	3%	2%	4%	3%	3%	4%	5%	2%	1%	-	3%
	ONCE OR TWICE A MONTH	11%	12%	6%	6%	9%	9%	7%	12%	7%	10%	2%	8%
	NEVER	73%	78%	87%	79%	72%	76%	83%	67%	68%	83%	89%	77%

Q10D. DURING THE PAST 12 MONTHS, ON AVERAGE, HOW OFTEN DID YOU . . . USE REGULAR TAXI AS A MEANS OF TRANSPORTATION IN SAN FRANCISCO?

		DISTRICT											
		1	2	3	4	5	6	7	8	9	10	11	TOTAL
N=1092	DAILY	-	1%	-	-	1%	2%	-	-	-	-	-	<1%
	SEVERAL TIMES A WEEK	3%	2%	9%	1%	7%	3%	-	3%	5%	1%	-	3%
	ONCE OR TWICE A WEEK	5%	13%	6%	3%	7%	8%	3%	9%	7%	7%	3%	6%
	SEVERAL TIMES A MONTH	5%	11%	8%	3%	6%	9%	5%	9%	8%	1%	2%	6%
	ONCE OR TWICE A MONTH	30%	41%	28%	22%	29%	42%	23%	44%	27%	21%	16%	29%
	NEVER	57%	32%	49%	72%	50%	35%	69%	35%	53%	71%	79%	55%

Q10E. DURING THE PAST 12 MONTHS, ON AVERAGE, HOW OFTEN DID YOU . . . DRIVE ALONE AS A MEANS OF TRANSPORTATION IN SAN FRANCISCO?

		DISTRICT											
		1	2	3	4	5	6	7	8	9	10	11	TOTAL
N=1092													
DAILY		38%	35%	14%	40%	31%	13%	42%	32%	23%	48%	32%	31%
SEVERAL TIMES A WEEK		7%	25%	12%	14%	13%	14%	19%	19%	14%	5%	16%	15%
ONCE OR TWICE A WEEK		17%	14%	12%	12%	9%	11%	10%	7%	9%	8%	12%	11%
SEVERAL TIMES A MONTH		3%	6%	7%	3%	5%	3%	3%	5%	2%	2%	2%	4%
ONCE OR TWICE A MONTH		9%	7%	10%	2%	14%	6%	3%	8%	5%	-	5%	6%
NEVER		25%	13%	45%	30%	28%	52%	23%	29%	46%	37%	32%	33%

Q10F. DURING THE PAST 12 MONTHS, ON AVERAGE, HOW OFTEN DID YOU . . . CARPOOL AS A MEANS OF

TRANSPORTATION IN SAN FRANCISCO?

		DISTRICT											
		1	2	3	4	5	6	7	8	9	10	11	TOTAL
N=1092	DAILY	1%	3%	-	3%	4%	2%	8%	4%	3%	10%	9%	4%
	SEVERAL TIMES A WEEK	8%	4%	5%	11%	10%	7%	5%	5%	8%	6%	14%	8%
	ONCE OR TWICE A WEEK	7%	7%	5%	7%	5%	3%	8%	6%	8%	3%	13%	6%
	SEVERAL TIMES A MONTH	4%	11%	5%	2%	5%	10%	3%	4%	7%	1%	2%	5%
	ONCE OR TWICE A MONTH	17%	11%	10%	9%	7%	7%	7%	11%	8%	9%	5%	9%
	NEVER	62%	64%	75%	67%	69%	72%	69%	70%	65%	71%	58%	68%

Q10G. DURING THE PAST 12 MONTHS, ON AVERAGE, HOW OFTEN DID YOU . . . USE PARATRANSIT AS A MEANS OF TRANSPORTATION IN SAN FRANCISCO?

		DISTRICT											
		1	2	3	4	5	6	7	8	9	10	11	TOTAL
N=1092	DAILY	1%	1%	1%	-	-	-	-	-	-	-	-	<1%
	SEVERAL TIMES A WEEK	-	-	-	-	2%	-	1%	1%	1%	2%	-	1%
	ONCE OR TWICE A WEEK	1%	1%	-	-	-	2%	-	-	1%	3%	-	1%
	SEVERAL TIMES A MONTH	-	1%	1%	1%	1%	1%	1%	1%	3%	2%	3%	1%
	ONCE OR TWICE A MONTH	-	1%	-	-	3%	2%	-	1%	1%	1%	1%	1%
	NEVER	97%	96%	98%	99%	94%	95%	98%	98%	94%	92%	96%	96%

Q10H. DURING THE PAST 12 MONTHS, ON AVERAGE, HOW OFTEN DID YOU . . . USE UBER, LYFT, SIDECAR, OR OTHER RIDESHARING (TNC) AS A MEANS OF TRANSPORTATION IN SAN FRANCISCO?

N=1092	DISTRICT											
	1	2	3	4	5	6	7	8	9	10	11	TOTAL
DAILY	-	5%	6%	2%	2%	4%	-	1%	2%	-	1%	2%
SEVERAL TIMES A WEEK	1%	16%	6%	2%	11%	11%	4%	4%	3%	5%	5%	6%
ONCE OR TWICE A WEEK	14%	18%	13%	8%	15%	13%	8%	16%	6%	3%	4%	10%
SEVERAL TIMES A MONTH	5%	13%	6%	1%	10%	10%	5%	5%	9%	4%	3%	7%
ONCE OR TWICE A MONTH	25%	15%	11%	17%	9%	18%	21%	16%	18%	10%	12%	16%
NEVER	54%	33%	57%	71%	53%	44%	61%	58%	62%	78%	74%	59%

Q11. HAVE YOU USED MUNI IN THE PAST 12 MONTHS?

		DISTRICT											
N=2179		1	2	3	4	5	6	7	8	9	10	11	TOTAL
YES		89%	80%	91%	86%	91%	85%	86%	87%	83%	70%	76%	83%
NO		11%	20%	9%	14%	9%	15%	14%	13%	17%	30%	24%	17%

Q11A. PLEASE GRADE MUNI ON . . . FREQUENCY/RELIABILITY

N=1804	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	
A (EXCELLENT)	17%	11%	13%	12%	15%	20%	16%	6%	9%	11%	23%	14%
B (GOOD)	40%	40%	45%	34%	44%	36%	39%	38%	36%	30%	36%	38%
C (AVERAGE)	30%	29%	33%	33%	23%	31%	36%	35%	39%	37%	30%	33%
D (POOR)	10%	16%	8%	12%	15%	10%	7%	16%	11%	14%	8%	12%
F (FAILING)	2%	4%	1%	9%	4%	2%	2%	6%	5%	8%	3%	4%

Q11B. PLEASE GRADE MUNI ON . . . CLEANLINESS

DISTRICT												
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N=1806	1	2	3	4	5	6	7	8	9	10	11	TOTAL
A (EXCELLENT)	5%	5%	5%	6%	4%	8%	5%	7%	3%	6%	3%	5%
B (GOOD)	26%	33%	33%	28%	37%	23%	33%	35%	30%	28%	37%	31%
C (AVERAGE)	42%	33%	39%	42%	34%	44%	41%	43%	40%	32%	35%	39%
D (POOR)	21%	21%	16%	21%	20%	18%	15%	11%	20%	17%	17%	18%
F (FAILING)	6%	7%	7%	3%	5%	8%	5%	4%	7%	17%	7%	7%

Q11C. PLEASE GRADE MUNI ON . . . SAFETY

N=1799	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	
A (EXCELLENT)	11%	15%	17%	9%	17%	14%	12%	18%	6%	11%	7%	12%
B (GOOD)	49%	41%	41%	48%	43%	41%	43%	46%	42%	29%	40%	42%
C (AVERAGE)	26%	36%	32%	33%	25%	33%	35%	24%	38%	34%	38%	32%
D (POOR)	10%	7%	8%	8%	13%	9%	8%	8%	9%	14%	13%	10%
F (FAILING)	3%	1%	2%	2%	2%	3%	2%	3%	5%	12%	3%	3%

Q11D. PLEASE GRADE MUNI ON . . . MANAGING CROWDING

N=1747	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	
A (EXCELLENT)	6%	5%	6%	-	6%	12%	7%	1%	2%	4%	5%	5%
B (GOOD)	32%	26%	30%	24%	24%	23%	29%	27%	25%	22%	26%	26%
C (AVERAGE)	31%	29%	36%	42%	34%	37%	32%	42%	39%	37%	37%	37%
D (POOR)	20%	26%	17%	20%	22%	18%	21%	19%	18%	18%	20%	20%
F (FAILING)	11%	14%	11%	13%	13%	10%	12%	11%	16%	20%	12%	13%

Q11E. PLEASE GRADE MUNI ON . . . COURTESY OF DRIVERS

DISTRICT

N=1778	1	2	3	4	5	6	7	8	9	10	11	TOTAL
A (EXCELLENT)	19%	17%	20%	19%	26%	20%	16%	19%	19%	19%	20%	19%
B (GOOD)	44%	48%	47%	41%	47%	43%	48%	43%	37%	33%	41%	43%
C (AVERAGE)	25%	24%	22%	30%	18%	29%	26%	28%	33%	35%	27%	27%
D (POOR)	10%	9%	10%	7%	4%	7%	6%	7%	8%	9%	5%	7%
F (FAILING)	2%	2%	1%	3%	5%	1%	4%	3%	4%	3%	8%	3%

Q12A. PLEASE GRADE YOUR FEELING OF SAFETY WHILE . . . WALKING ALONE IN YOUR NEIGHBORHOOD DURING THE DAY

N=1088	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	
A (VERY SAFE)	70%	77%	52%	66%	62%	31%	65%	73%	47%	19%	28%	53%
B (SAFE)	26%	15%	40%	30%	29%	40%	28%	21%	33%	44%	47%	32%
C (NEITHER SAFE NOR UNSAFE)	3%	6%	5%	4%	6%	18%	6%	6%	15%	20%	20%	10%
D (UNSAFE)	1%	1%	2%	1%	3%	10%	-	-	4%	13%	3%	4%
F (VERY UNSAFE)	-	1%	-	-	-	1%	-	-	1%	4%	1%	1%

Q12B. PLEASE GRADE YOUR FEELING OF SAFETY WHILE . . . WALKING ALONE IN YOUR NEIGHBORHOOD AT NIGHT

N=1037	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	
A (VERY SAFE)	32%	24%	29%	27%	25%	7%	30%	26%	13%	7%	9%	20%
B (SAFE)	38%	53%	39%	44%	31%	31%	39%	40%	30%	27%	30%	36%
C (NEITHER SAFE NOR UNSAFE)	24%	17%	24%	21%	29%	27%	22%	24%	34%	25%	25%	25%
D (UNSAFE)	5%	5%	8%	5%	11%	20%	6%	7%	15%	22%	29%	12%
F (VERY UNSAFE)	1%	1%	-	3%	4%	14%	4%	2%	8%	20%	7%	6%

Q13. WHAT ACTIONS HAVE YOU TAKEN TO PREPARE FOR AN EARTHQUAKE OR OTHER NATURAL DISASTER? (MULTIPLE RESPONSES ACCEPTED)

N=1075	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	
TAKEN CPR OR FIRST AID TRAINING	56%	55%	34%	54%	48%	46%	61%	55%	58%	52%	42%	51%
SET ASIDE 72 HOURS OF FOOD, WATER, AND MEDICINE	51%	51%	50%	52%	58%	49%	65%	54%	57%	58%	64%	55%
MADE A FAMILY COMMUNICATION PLAN	41%	38%	32%	42%	30%	31%	53%	42%	51%	37%	42%	40%
USED CITY INFO RESOURCES TO BECOME MORE PREPARED (E.G. SF72.ORG)	13%	19%	21%	15%	21%	17%	15%	23%	30%	14%	19%	19%
SUBSCRIBED TO CITY'S EMERGENCY NOTIFICATION TOOL (E.G. ALERTSF)	4%	8%	16%	13%	11%	9%	10%	13%	11%	6%	13%	10%
HOME PREPARATION - STRAPPED WATER HEATER, BOLTED HOUSE, COVERED WINDOWS*	3%	1%	-	1%	2%	-	4%	2%	2%	-	1%	2%
MINOR PREPARATION - E.G. GOT FLASHLIGHT, PARTICIPATED IN DRILL, MET NEIGHBORS*	2%	1%	3%	1%	4%	2%	1%	2%	2%	1%	2%	2%
OTHER (NOT SPECIFIED)	1%	-	2%	2%	-	-	2%	-	-	-	-	1%
DON'T HAVE TO - MY BUILDING/ NEIGHBOR/ OTHER TAKES CARE OF THAT*	1%	-	-	-	-	-	1%	-	-	-	-	<1%
NERT TRAINING*	1%	8%	3%	3%	3%	4%	4%	5%	3%	1%	3%	3%
NEIGHBORHOOD WATCH, RED CROSS, OR OTHER CLASS/ MEETING/TRAINING*	1%	3%	2%	-	-	1%	1%	3%	-	-	2%	1%
NONE/NOTHING	18%	25%	26%	17%	22%	30%	8%	17%	12%	20%	22%	19%

*indicates answer volunteered by respondents (not on read list)

Q14. DO YOU HAVE ANY CHILDREN UNDER 18 WHO LIVE WITH YOU IN SAN FRANCISCO (AT LEAST PART OF THE TIME)?

DISTRICT

N=2179	1	2	3	4	5	6	7	8	9	10	11	TOTAL
YES	40%	21%	19%	29%	23%	13%	26%	22%	29%	39%	27%	26%
NO	60%	79%	81%	71%	77%	87%	74%	78%	71%	61%	73%	74%

Q15. (IF 'YES' IN Q14) WHAT AGES? [BASED ON TOTAL NUMBER OF HOUSEHOLDS WITH CHILDREN]

N=555	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	
0 TO 2 YEARS OF AGE	28%	36%	27%	11%	29%	36%	18%	42%	24%	25%	14%	26%
3 TO 5 YEARS OF AGE	38%	27%	31%	35%	38%	37%	16%	42%	33%	25%	29%	31%
6 TO 13 YEARS OF AGE	42%	56%	42%	50%	57%	34%	49%	45%	55%	59%	67%	51%
14 TO 18 YEARS OF AGE	29%	21%	31%	34%	17%	36%	32%	18%	33%	31%	25%	28%

Q16. DO(ES) YOUR CHILD(REN) ATTEND SCHOOL IN SAN FRANCISCO (GRADES K-12)? (MULTIPLE RESPONSES ACCEPTED) - BASED ON ALL PARENTAL HOUSEHOLDS

N=407	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	
YES - PRIVATE SCHOOL	27%	56%	11%	26%	15%	41%	52%	43%	22%	21%	15%	29%
YES - PUBLIC SCHOOL	78%	26%	95%	73%	94%	65%	50%	62%	76%	80%	71%	70%
NO - DOES NOT ATTEND IN SAN FRANCISCO	4%	23%	-	8%	-	-	8%	7%	6%	8%	12%	7%
NOT APPLICABLE - HOME SCHOOLED OR SIMILAR	-	-	-	2%	-	-	-	-	-	2%	3%	1%

Q17. HOW DO YOU GRADE THE QUALITY OF SCHOOL(S) YOUR CHILDREN ATTEND? (ALL RESPONDENTS)

N=360	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	

A (EXCELLENT)	46%	73%	47%	42%	52%	59%	52%	38%	39%	41%	45%	46%
B (GOOD)	46%	18%	48%	43%	44%	25%	41%	50%	43%	36%	51%	41%
C (AVERAGE)	8%	9%	-	13%	4%	16%	7%	6%	16%	17%	2%	10%
D (POOR)	-	-	5%	2%	-	-	-	3%	2%	5%	3%	2%
F (FAILING)	-	-	-	-	-	-	-	3%	-	-	-	<1%

**Q18A. HAVE YOU USED ANY OF THE FOLLOWING FOR YOUR CHILDREN IN THE PAST 12 MONTHS . . .
CHILDCARE (AGES 0-5)**

	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	
N=271												
YES	67%	36%	83%	54%	46%	54%	47%	60%	50%	37%	45%	52%
NO	33%	64%	17%	46%	54%	46%	53%	40%	50%	63%	55%	48%

**Q18B. HAVE YOU USED ANY OF THE FOLLOWING FOR YOUR CHILDREN IN THE PAST 12 MONTHS . . .
AFTERSCHOOL PROGRAMS 3-5 DAYS A WEEK (AGES 6-13)**

	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	
N=286												
YES	56%	67%	87%	53%	85%	77%	57%	71%	58%	81%	62%	68%
NO	44%	33%	13%	47%	15%	23%	43%	29%	42%	19%	38%	32%

**Q18C. HAVE YOU USED ANY OF THE FOLLOWING FOR YOUR CHILDREN IN THE PAST 12 MONTHS . . .
OTHER SCHOOL YEAR EXTRACURRICULAR ACTIVITIES (SPORTS, ART, ETC.) AGES 6-18**

	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	
N=383												
YES	73%	71%	57%	63%	90%	87%	82%	75%	71%	76%	78%	75%
NO	27%	29%	43%	37%	10%	13%	18%	25%	29%	24%	22%	25%

**Q18D. HAVE YOU USED ANY OF THE FOLLOWING FOR YOUR CHILDREN IN THE PAST 12 MONTHS . . . ONE-
ON-ONE TUTORING (AGES 6-18)**

	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	
N=383												

YES	17%	53%	23%	25%	42%	39%	30%	20%	33%	44%	22%	31%
NO	83%	47%	77%	75%	58%	61%	70%	80%	67%	56%	78%	69%

**Q18E. HAVE YOU USED ANY OF THE FOLLOWING FOR YOUR CHILDREN IN THE PAST 12 MONTHS . . .
SUMMER PROGRAMS (AGES 6-13)**

		DISTRICT											
N=285		1	2	3	4	5	6	7	8	9	10	11	TOTAL
YES		78%	76%	70%	64%	89%	43%	80%	70%	45%	67%	72%	69%
NO		22%	24%	30%	36%	11%	57%	20%	30%	55%	33%	28%	31%

**Q18F. HAVE YOU USED ANY OF THE FOLLOWING FOR YOUR CHILDREN IN THE PAST 12 MONTHS . . .
YOUTH EMPLOYMENT/INTERNSHIP/ CAREER DEVELOPMENT (AGES 14-18)**

		DISTRICT											
N=156		1	2	3	4	5	6	7	8	9	10	11	TOTAL
	YES	21%	22%	64%	56%	55%	81%	41%	33%	32%	41%	24%	41%
	NO	79%	78%	36%	44%	45%	19%	59%	67%	68%	59%	76%	59%

Q18A_NO. IF NO, PLEASE INDICATE THE REASONS . . . (MULTIPLE RESPONSES ACCEPTED)

		DISTRICT											
N=132		1	2	3	4	5	6	7	8	9	10	11	TOTAL
DON'T NEED		84%	59%	-	90%	58%	64%	80%	74%	54%	80%	69%	69%

TOO EXPENSIVE	16%	35%	100%	-	24%	-	-	19%	9%	8%	31%	16%
TOUGH TO FIND ONE AVAILABLE WHEN NEEDED/ ON A WAITLIST	16%	13%	-	-	-	-	11%	12%	10%	-	-	6%
NOT AVAILABLE	-	7%	-	-	-	11%	-	-	15%	8%	-	5%
NOT AWARE OF SERVICE	-	7%	-	-	-	-	20%	-	-	4%	-	3%
TOO FAR	-	-	-	-	7%	-	-	12%	-	-	-	2%
POOR QUALITY	-	-	-	-	5%	-	11%	7%	6%	-	-	3%
DON'T KNOW/ NEVER REALLY THOUGHT ABOUT IT	-	-	-	-	-	-	-	-	-	-	-	1%
CHILD/FAMILY DOES NOT QUALIFY FOR SERVICE (E.G. TOO OLD, TOO YOUNG, INCOME)	-	6%	-	-	-	25%	-	-	4%	-	19%	4%
DO NOT TRUST OTHERS WITH MY KIDS/ HAVE CONCERNS ABOUT SAFETY OF MY CHILD	-	-	-	10%	-	-	-	-	-	-	-	1%
DON'T NEED RIGHT NOW/ PLAN ON APPLYING IN NEAR FUTURE/ APPLYING NOW	-	-	-	-	12%	-	-	-	10%	-	-	3%

Q18B_NO. IF NO, PLEASE INDICATE THE REASONS . . . (MULTIPLE RESPONSES ACCEPTED)

N=95	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	
DON'T NEED	91%	69%	-	77%	72%	50%	74%	100%	78%	32%	67%	71%

TOO EXPENSIVE	26%	16%	-	-	28%	-	-	-	6%	10%	24%	11%
NOT AVAILABLE	-	-	-	6%	28%	-	6%	-	-	8%	-	4%
NOT AWARE OF SERVICE	-	-	-	5%	-	-	7%	-	-	-	-	2%
TOO FAR	-	-	-	-	-	50%	-	-	5%	11%	9%	4%
POOR QUALITY	-	16%	-	6%	-	-	-	-	-	-	-	2%
DON'T KNOW/ NEVER REALLY THOUGHT ABOUT IT	-	-	100%	-	-	-	6%	-	5%	-	7%	4%
DO NOT TRUST OTHERS WITH MY KIDS/ HAVE CONCERNS ABOUT SAFETY OF MY CHILD	-	-	-	-	-	-	-	-	5%	10%	-	2%
KIDS DON'T WANT TO GO/ HAVE NO INTEREST	-	-	-	-	-	-	-	-	-	18%	-	2%
KIDS DON'T LIVE IN SF/ ONLY HERE PART OF TIME	-	-	-	5%	-	-	-	-	-	-	9%	2%
CAN'T FIGURE LOGISTICS (E.G. GETTING THERE/ PICKING UP)/ JUGGLING OTHER THINGS/ OTHER PRIORITIES TAKE PRECEDENCE/ NOT ENOUGH TIME	-	-	-	-	-	-	13%	-	5%	19%	-	4%

Q18C_NO. IF NO, PLEASE INDICATE THE REASONS . . . (MULTIPLE RESPONSES ACCEPTED)

	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	
N=95												
DON'T NEED	68%	49%	42%	57%	31%	50%	74%	55%	79%	53%	47%	59%

NOT AVAILABLE	10%	-	-	6%	37%	-	-	-	-	11%	19%	6%
TOO EXPENSIVE	8%	-	-	-	31%	50%	-	21%	-	17%	-	7%
DON'T KNOW/NEVER REALLY THOUGHT ABOUT IT	8%	-	-	6%	-	-	-	-	-	-	-	2%
DON'T NEED RIGHT NOW/ PLAN TO APPLY	8%	-	-	-	-	-	-	-	-	-	-	1%
APPLYING NOW												
CAN'T FIGURE LOGISTICS (GET THERE/PICKUP)/ JUGGLING OTHER THINGS/ OTHER PRIORITIES/ NOT ENOUGH TIME	7%	-	-	19%	31%	-	26%	-	-	-	19%	8%
NOT AWARE OF SERVICE	-	12%	58%	6%	-	-	-	-	6%	-	12%	8%
TOO FAR	-	14%	-	12%	-	-	-	11%	-	12%	-	5%
POOR QUALITY	-	10%	-	-	-	-	-	13%	-	-	-	2%
CHILD/FAMILY DOES NOT QUALIFY FOR SERVICE (E.G. TOO OLD, TOO YOUNG, INCOME)	-	-	-	-	-	-	-	-	7%	-	12%	2%
TOUGH TO FIND ONE AVAILABLE WHEN NEEDED/ON A WAITLIST	-	-	-	-	-	-	-	-	7%	-	-	1%
KIDS DON'T WANT TO GO/HAVE NO INTEREST	-	-	-	-	-	-	-	-	-	6%	-	1%
KIDS DON'T LIVE IN SF/ ONLY HERE PART TIME	-	14%	-	5%	-	-	-	-	7%	-	-	3%

Q18D_NO. IF NO, PLEASE INDICATE THE REASONS . . . (MULTIPLE RESPONSES ACCEPTED)

N=267	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	
DON'T NEED	80%	71%	82%	76%	95%	57%	82%	86%	77%	70%	76%	78%

TOO EXPENSIVE	6%	8%	-	4%	-	11%	6%	10%	2%	13%	10%	6%
NOT AWARE OF SERVICE	6%	7%	18%	7%	5%	43%	10%	3%	11%	8%	3%	9%
NOT AVAILABLE	6%	-	-	12%	-	21%	6%	4%	6%	3%	5%	6%
KIDS DON'T LIVE IN SF/ ONLY HERE PART TIME	2%	8%	-	2%	-	-	-	-	-	3%	3%	2%
TOO FAR	-	-	-	-	-	11%	-	-	3%	-	3%	1%
POOR QUALITY	-	6%	-	-	-	-	-	-	-	3%	-	1%
DON'T KNOW/ NEVER REALLY THOUGHT ABOUT IT	-	-	-	-	-	-	-	-	-	-	2%	<1%
CHILD/ FAMILY DOES NOT QUALIFY FOR SERVICE (TOO OLD / YOUNG, INCOME)	-	-	-	3%	-	-	-	-	-	-	3%	1%
TOUGH TO FIND ONE AVAILABLE WHEN NEEDED/ON A WAITLIST	-	-	-	-	-	-	-	-	-	-	3%	<1%

Q18E_NO. IF NO, PLEASE INDICATE THE REASONS . . . (MULTIPLE RESPONSES ACCEPTED)

N=91	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	
DON'T NEED	71%	71%	24%	65%	100%	60%	56%	100%	83%	58%	87%	72%

POOR QUALITY	16%	14%	-	-	-	-	-	-	-	-	-	2%
TOO FAR	14%	-	-	-	-	-	-	-	-	-	13%	2%
TOO EXPENSIVE	14%	16%	-	8%	-	-	-	-	-	29%	-	7%
NOT AVAILABLE	-	-	28%	29%	-	20%	-	-	9%	14%	-	10%
NOT AWARE OF SERVICE	-	-	48%	-	-	-	27%	-	-	-	-	4%
DON'T KNOW/ NEVER REALLY THOUGHT ABOUT IT	-	-	-	-	-	20%	17%	-	-	-	-	2%
TOUGH TO FIND ONE AVAILABLE WHEN NEEDED/ ON WAITLIST	-	-	-	-	-	-	-	-	4%	-	-	1%
KIDS DON'T LIVE IN SF/ONLY HERE PART OF TIME	-	-	-	6%	-	-	-	-	8%	-	-	3%
CAN'T FIGURE LOGISTICS (GET THERE/ PICKUP)/ JUGGLING OTHER THINGS/OTHER PRIORITIES / NOT ENOUGH TIME	-	-	-	-	-	-	-	-	-	-	13%	1%

Q18F_NO. IF NO, PLEASE INDICATE THE REASONS . . . (MULTIPLE RESPONSES ACCEPTED)

N=97	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	
DON'T NEED	55%	55%	50%	73%	100%	100%	70%	78%	70%	43%	92%	66%

NOT AVAILABLE	19%	-	-	9%	-	-	9%	10%	6%	12%	-	9%
NOT AWARE OF SERVICE	19%	59%	50%	18%	-	-	27%	12%	18%	33%	-	22%
DON'T NEED NOW/PLAN TO APPLY / APPLYING NOW	6%	-	-	-	-	-	-	-	-	-	-	1%
KIDS DON'T LIVE IN SF/ONLY PART TIME	6%	-	-	-	-	-	-	-	-	-	-	1%
POOR QUALITY	-	15%	-	-	-	-	-	-	-	11%	-	3%
DON'T KNOW/NEVER REALLY THOUGHT ABOUT IT	-	-	-	-	-	-	-	-	-	-	8%	1%
TOUGH TO FIND ONE AVAILABLE WHEN NEEDED/ ON A WAITLIST	-	-	-	-	-	-	-	-	5%	-	-	1%
CAN'T FIGURE LOGISTICS (GET THERE/PICK UP)/ JUGGLING OTHER THINGS/OTHER PRIORITIES / NOT ENOUGH TIME	-	-	-	-	-	-	11%	-	-	-	-	1%

Q19. ARE YOU 60 YEARS OF AGE OR OLDER?

		DISTRICT											
N=2167		1	2	3	4	5	6	7	8	9	10	11	TOTAL
	YES	19%	28%	26%	23%	24%	17%	32%	21%	15%	16%	21%	22%
	NO	81%	72%	74%	77%	76%	83%	68%	79%	85%	84%	79%	78%

Q20A. DO YOU HAVE ANY (LONG TERM) PHYSICAL CONDITIONS THAT LIMIT YOUR ACTIVITIES?

		DISTRICT											
N=2178		1	2	3	4	5	6	7	8	9	10	11	TOTAL
	YES	10%	12%	12%	11%	16%	14%	12%	9%	14%	12%	12%	12%
	NO	90%	88%	88%	89%	84%	86%	88%	91%	86%	88%	88%	88%

Q20B. DO YOU HAVE ANY (LONG TERM) MENTAL OR EMOTIONAL CONDITIONS THAT LIMIT YOUR ACTIVITIES?

		DISTRICT										
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N=2172	1	2	3	4	5	6	7	8	9	10	11	TOTAL
YES	3%	3%	3%	4%	4%	9%	3%	4%	4%	6%	5%	4%
NO	97%	97%	97%	96%	96%	91%	97%	96%	96%	94%	95%	96%

Q22A. DID YOU USE FOOD OR MEAL PROGRAMS IN THE PAST 12 MONTHS?

	N=621	DISTRICT											TOTAL
		1	2	3	4	5	6	7	8	9	10	11	
YES		7%	11%	15%	10%	28%	29%	6%	13%	13%	31%	24%	16%
NO		93%	89%	85%	90%	72%	71%	94%	87%	87%	69%	76%	84%

Q22B. DID YOU USE PERSONAL CARE/HOME CARE PROGRAMS IN THE PAST 12 MONTHS?

		DISTRICT											
N=621		1	2	3	4	5	6	7	8	9	10	11	TOTAL
YES		17%	10%	11%	11%	20%	20%	12%	10%	11%	18%	14%	14%
NO		83%	90%	89%	89%	80%	80%	88%	90%	89%	82%	86%	86%

Q22C. DID YOU USE SOCIAL ACTIVITY PROGRAMS IN THE PAST 12 MONTHS?

		DISTRICT											
N=621		1	2	3	4	5	6	7	8	9	10	11	TOTAL
YES		33%	28%	34%	29%	31%	37%	20%	24%	29%	33%	22%	28%
NO		67%	72%	66%	71%	69%	63%	80%	76%	71%	67%	78%	72%

Q22ANO. (IF NO) PLEASE INDICATE THE REASONS (MULTIPLE RESPONSES ACCEPTED)

		DISTRICT											
N=521		1	2	3	4	5	6	7	8	9	10	11	TOTAL
DON'T NEED		86%	93%	89%	82%	90%	79%	91%	93%	73%	69%	77%	84%

NOT AVAILABLE	7%	-	4%	5%	5%	8%	2%	-	5%	8%	9%	5%
DENIED SERVICE/DON'T QUALIFY/DON'T SERVE MY NEIGHBORHOOD/ LANGUAGE	5%	-	-	1%	2%	2%	-	-	1%	10%	2%	2%
USED IN PAST, HAVEN'T RESTARTED/HAVE APPLIED/ LOOKING INTO IT	2%	-	-	-	-	-	-	-	-	-	-	<1%
POOR QUALITY	2%	-	-	2%	-	2%	1%	1%	3%	-	-	1%
NOT AWARE OF SERVICE	-	9%	11%	17%	7%	9%	6%	5%	18%	13%	14%	10%
TOO FAR	-	-	-	-	-	-	-	-	4%	2%	-	<1%
TOO EXPENSIVE	-	-	-	-	2%	-	-	1%	-	3%	-	<1%
DON'T KNOW/HAVEN'T CONSIDERED IT	-	1%	-	-	-	-	-	-	3%	-	-	1%
TOO PROBLEMATIC/ LOGISTICS TOO DIFFICULT/ NO TIME/TOO BUSY	-	1%	-	1%	-	2%	-	-	-	2%	-	1%

Q22BNO. (IF NO) PLEASE INDICATE THE REASONS (MULTIPLE RESPONSES ACCEPTED)

N=537	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	
DON'T NEED	92%	89%	93%	87%	80%	82%	87%	95%	86%	73%	87%	86%

NOT AWARE OF SERVICE	8%	11%	5%	13%	14%	9%	10%	3%	4%	14%	7%	9%
TOO EXPENSIVE	3%	-	2%	-	2%	2%	-	-	5%	5%	2%	1%
POOR QUALITY	3%	-	-	-	-	2%	2%	-	-	-	-	1%
NOT AVAILABLE	3%	3%	2%	3%	2%	4%	4%	-	4%	6%	6%	4%
TOO FAR	-	-	-	-	-	4%	-	-	-	-	2%	<1%
DON'T KNOW/HAVEN'T CONSIDERED IT	-	1%	-	1%	-	-	1%	-	2%	-	-	1%
DENIED SERVICE/DON'T QUALIFY/DON'T SERVE MY NEIGHBORHOOD/LANGUAGE	-	-	-	-	-	2%	-	2%	2%	4%	-	1%
TOO PROBLEMATIC/LOGISTICS DIFFICULT/NO TIME/ TOO BUSY	-	-	-	1%	2%	-	-	-	-	-	-	<1%
USED IN PAST, HAVEN'T RESTARTED/ APPLIED/ LOOKING INTO IT	-	-	-	-	-	-	-	-	-	2%	-	<1%

Q22CNO. (IF NO) PLEASE INDICATE THE REASONS (MULTIPLE RESPONSES ACCEPTED)

N=446	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	
DON'T NEED	80%	80%	88%	77%	75%	61%	81%	77%	70%	62%	66%	74%

TOO FAR	13%	-	-	-	2%	3%	-	-	5%	2%	-	2%
NOT AWARE OF SERVICE	7%	15%	12%	17%	15%	23%	13%	16%	13%	22%	26%	16%
TOO EXPENSIVE	7%	-	-	-	2%	-	-	1%	-	2%	-	1%
NOT AVAILABLE	3%	2%	2%	2%	-	5%	1%	6%	-	7%	2%	3%
POOR QUALITY	-	-	-	-	-	2%	1%	1%	-	-	-	<1%
DON'T KNOW/HAVEN'T CONSIDERED IT	-	-	-	-	2%	2%	2%	-	4%	2%	-	1%
DENIED SERVICE/DON'T QUALIFY/ DON'T SERVE MY NEIGHBORHOOD/ LANGUAGE	-	-	-	-	-	-	-	-	-	-	2%	<1%
TOO PROBLEMATIC/ LOGISTICS	-	5%	2%	10%	6%	7%	6%	4%	10%	7%	6%	6%
DIFFICULT/ NO TIME/ TOO BUSY	-	-	-	-	2%	-	-	-	-	-	-	<1%
USED IN PAST, HAVEN'T RESTARTED/APPLIED/ LOOKING INTO IT	-	-	-	-	2%	-	-	-	-	-	-	<1%

Q23. HAVE YOU HEARD OF 311, THE CITY'S CUSTOMER SERVICE PHONE NUMBER OR WEBSITE FOR INFORMATION ON CITY SERVICES?

	N=2179	DISTRICT											TOTAL
		1	2	3	4	5	6	7	8	9	10	11	
YES		66%	65%	58%	70%	63%	67%	64%	74%	67%	64%	69%	65%
NO		34%	35%	42%	30%	37%	33%	36%	26%	33%	36%	31%	35%

Q24A. HOW OFTEN HAVE YOU CONTACTED 311 BY PHONE DURING THE PAST 12 MONTHS?

	N=1423	DISTRICT											TOTAL
		1	2	3	4	5	6	7	8	9	10	11	
AT LEAST ONCE A		-	2%	1%	4%	5%	5%	2%	2%	3%	5%	2%	3%

WEEK												
AT LEAST ONCE A MONTH	5%	6%	4%	3%	8%	9%	6%	10%	4%	6%	2%	6%
SEVERAL TIMES A YEAR	17%	9%	13%	13%	17%	10%	11%	12%	18%	16%	20%	14%
ONCE OR TWICE A YEAR	33%	28%	18%	32%	23%	23%	29%	32%	20%	20%	16%	25%
NEVER	46%	55%	65%	48%	47%	53%	51%	45%	55%	53%	59%	52%

Q24B. HOW OFTEN HAVE YOU USED 311 SERVICE ON THE WEB OR A MOBILE DEVICE DURING THE PAST 12 MONTHS?

	DISTRICT											
N=1423	1	2	3	4	5	6	7	8	9	10	11	TOTAL
AT LEAST ONCE A WEEK	1%	2%	4%	3%	2%	5%	2%	4%	7%	2%	4%	3%
AT LEAST ONCE A MONTH	4%	4%	5%	4%	7%	3%	5%	5%	4%	5%	2%	5%
SEVERAL TIMES A YEAR	10%	7%	7%	5%	9%	7%	2%	10%	5%	6%	7%	7%
ONCE OR TWICE A YEAR	10%	18%	7%	18%	11%	17%	16%	13%	17%	11%	16%	14%
NEVER	74%	70%	78%	70%	71%	68%	75%	67%	67%	76%	72%	71%

Q25A. HOW EASY WAS IT TO . . . GET CITY INFORMATION BY CALLING 311?

	DISTRICT											
N=667	1	2	3	4	5	6	7	8	9	10	11	TOTAL
A - EXCELLENT	44%	47%	42%	49%	48%	45%	46%	51%	49%	53%	51%	48%
B - GOOD	31%	22%	38%	36%	39%	38%	34%	36%	36%	32%	34%	35%
C - AVERAGE	15%	22%	20%	11%	10%	13%	14%	8%	10%	10%	9%	12%
D - POOR	8%	4%	-	-	3%	3%	3%	1%	4%	3%	-	2%
F - FAILING	3%	5%	-	4%	1%	1%	2%	4%	2%	3%	6%	3%

Q25B. HOW EASY WAS IT TO . . . GET CITY INFORMATION ON THE WEB OR A MOBILE DEVICE USING 311

	DISTRICT											
N=380	1	2	3	4	5	6	7	8	9	10	11	TOTAL
A - EXCELLENT	66%	21%	59%	35%	25%	34%	37%	52%	53%	51%	48%	43%

B - GOOD	20%	29%	25%	31%	53%	35%	35%	35%	35%	39%	27%	34%
C - AVERAGE	7%	32%	12%	29%	19%	28%	20%	13%	5%	8%	14%	17%
D - POOR	7%	13%	-	3%	3%	4%	8%	-	2%	3%	11%	5%
F - FAILING	-	5%	4%	2%	-	-	-	-	5%	-	-	1%

Q25C. HOW EASY WAS IT TO . . . REQUEST A CITY SERVICE BY CALLING 311?

N=557	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	
A - EXCELLENT	49%	55%	48%	58%	42%	47%	36%	49%	44%	55%	54%	48%
B - GOOD	44%	24%	32%	29%	40%	35%	42%	39%	36%	29%	30%	35%
C - AVERAGE	5%	10%	16%	5%	10%	10%	9%	9%	14%	8%	8%	10%
D - POOR	-	4%	3%	2%	7%	6%	8%	1%	1%	3%	4%	3%
F - FAILING	2%	6%	-	5%	1%	1%	4%	2%	4%	5%	4%	3%

Q25D. HOW EASY WAS IT TO . . . REQUEST A CITY SERVICE ON THE WEB OR A MOBILE DEVICE USING 311?

N=298	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	
A - EXCELLENT	56%	10%	20%	44%	53%	42%	44%	51%	40%	57%	41%	43%
B - GOOD	44%	34%	53%	23%	24%	37%	26%	31%	47%	37%	48%	36%
C - AVERAGE	-	32%	22%	23%	20%	14%	24%	11%	12%	3%	-	14%
D - POOR	-	16%	-	7%	3%	8%	3%	7%	-	3%	8%	5%
F - FAILING	-	8%	6%	2%	-	-	3%	-	2%	-	3%	2%

Q26. INCLUDING YOURSELF, HOW MANY PEOPLE LIVE IN YOUR HOUSEHOLD?

N=2127	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	
1 PERSON	15%	26%	31%	14%	27%	38%	14%	22%	17%	13%	12%	21%

2 PEOPLE	31%	39%	33%	31%	32%	33%	36%	43%	26%	22%	25%	32%
3 PEOPLE	26%	19%	16%	22%	18%	13%	21%	13%	19%	21%	18%	19%
4 PEOPLE	20%	11%	12%	21%	17%	12%	18%	17%	22%	21%	22%	18%
5 PEOPLE	7%	3%	4%	9%	5%	1%	5%	4%	10%	14%	12%	7%
6+ PEOPLE	1%	2%	4%	3%	2%	2%	6%	-	6%	9%	11%	4%

Q27. DO YOU OWN OR RENT YOUR HOME?

N=2129	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	
OWN	30%	40%	23%	51%	34%	22%	54%	51%	39%	34%	50%	39%
RENT	70%	60%	77%	48%	66%	78%	46%	49%	61%	66%	50%	60%
OTHER	-	-	-	<1%	-	-	-	<1%	-	-	-	<1%

Q28. HOW MANY YEARS HAVE YOU LIVED IN SAN FRANCISCO?

N=2162	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	
LESS THAN 2 YEARS	6%	7%	10%	3%	14%	13%	7%	5%	6%	4%	6%	7%
3 TO 5 YEARS	8%	14%	11%	8%	10%	14%	8%	8%	8%	10%	5%	10%
6 TO 10 YEARS	17%	17%	25%	16%	17%	21%	10%	12%	13%	11%	13%	15%
11 TO 20 YEARS	25%	24%	23%	24%	21%	23%	18%	26%	20%	20%	26%	23%
21 TO 30 YEARS	19%	13%	9%	13%	12%	14%	17%	26%	28%	25%	23%	18%
MORE THAN 30 YEARS	26%	25%	22%	36%	25%	14%	39%	23%	25%	29%	29%	26%

Q29. IN THE NEXT 3 YEARS, HOW LIKELY ARE YOU TO MOVE OUT OF SAN FRANCISCO?

N=2150	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	
VERY LIKELY	11%	9%	7%	8%	14%	16%	12%	9%	10%	13%	14%	11%

SOMEWHAT LIKELY	20%	18%	19%	16%	24%	19%	10%	16%	20%	24%	14%	18%
NOT TOO LIKELY	18%	21%	20%	15%	18%	22%	16%	21%	19%	14%	15%	18%
NOT LIKELY AT ALL	52%	52%	55%	62%	43%	43%	62%	54%	51%	48%	57%	53%

Q30. WHAT WAS YOUR HOUSEHOLD'S TOTAL INCOME BEFORE TAXES IN 2014?

N=1860	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	
\$10,000 OR LESS	6%	2%	14%	7%	6%	14%	6%	5%	6%	12%	12%	8%
\$10,001 TO \$25,000	7%	4%	14%	12%	10%	13%	9%	5%	12%	18%	9%	10%
\$25,001 TO \$35,000	4%	5%	8%	8%	8%	6%	5%	6%	13%	12%	10%	8%
\$35,001 TO \$50,000	18%	5%	11%	15%	12%	14%	11%	5%	17%	22%	18%	13%
\$50,001 TO \$100,000	28%	18%	17%	27%	19%	24%	29%	17%	24%	17%	32%	23%
\$100,001 TO \$200,000	25%	28%	19%	26%	30%	13%	23%	38%	16%	11%	15%	22%
OVER \$200,000	12%	37%	18%	6%	15%	16%	17%	24%	13%	7%	5%	16%

Q32. WHAT IS YOUR AGE?

N=2143	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	
18 TO 24 YEARS OLD	9%	4%	11%	14%	7%	10%	13%	2%	10%	14%	22%	10%

25 TO 34 YEARS OLD	21%	23%	27%	19%	26%	37%	15%	23%	30%	33%	20%	25%
35 TO 44 YEARS OLD	22%	20%	21%	16%	20%	18%	16%	21%	21%	21%	17%	19%
45 TO 54 YEARS OLD	22%	18%	10%	19%	15%	13%	18%	24%	17%	9%	13%	16%
55 TO 64 YEARS OLD	14%	15%	15%	16%	16%	11%	18%	17%	12%	12%	14%	14%
65 YEARS OR OLDER	12%	20%	16%	17%	16%	10%	20%	13%	10%	12%	15%	15%

Q33. WHAT GENDER DO YOU IDENTIFY WITH?

N=2171	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	
MALE	44%	57%	54%	49%	51%	62%	43%	61%	53%	51%	50%	53%
FEMALE	56%	42%	46%	51%	47%	37%	56%	38%	47%	49%	50%	47%
OTHER	-	<1%	-	-	2%	1%	<1%	1%	-	-	-	<1%

Q34. WHAT IS YOUR SEXUAL ORIENTATION?

N=2091	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	
HETEROSEXUAL OR STRAIGHT	90%	94%	89%	95%	83%	81%	89%	64%	89%	93%	91%	87%
GAY OR LESBIAN	7%	5%	5%	3%	11%	15%	8%	31%	9%	4%	6%	10%
BISEXUAL	3%	1%	4%	1%	5%	3%	3%	3%	1%	2%	3%	3%
OTHER	-	-	1%	1%	1%	1%	-	1%	2%	1%	-	1%

Q35. WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)

N=2105	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	
CAUCASIAN OR WHITE	58%	81%	47%	54%	66%	48%	56%	73%	39%	24%	24%	51%

ASIAN	33%	8%	36%	36%	19%	24%	22%	10%	25%	26%	46%	26%
HISPANIC OR LATINO	5%	2%	10%	8%	6%	10%	10%	11%	31%	29%	26%	14%
ARAB, MIDDLE EASTERN, OR SOUTH ASIAN	3%	2%	4%	4%	5%	5%	5%	3%	4%	2%	1%	4%
NATIVE AMERICAN	2%	2%	2%	1%	1%	1%	<1%	2%	1%	3%	1%	1%
PACIFIC ISLANDER	1%	2%	1%	2%	1%	2%	3%	1%	-	1%	4%	2%
OTHER	1%	-	1%	-	1%	1%	-	1%	1%	1%	-	1%
CARIBBEAN	1%	-	-	-	-	-	-	-	1%	1%	-	<1%
AFRICAN AMERICAN OR BLACK	1%	6%	7%	5%	13%	12%	8%	5%	3%	26%	7%	8%
MIXED (UNSPECIFIED)	-	-	1%	-	-	1%	1%	<1%	-	1%	-	<1%

Q36. WHAT LANGUAGE DO YOU PRIMARILY SPEAK AT HOME? (UP TO TWO RESPONSES ACCEPTED)

N=2161	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	
ENGLISH	89%	95%	71%	82%	91%	85%	87%	95%	76%	72%	70%	82%

	CHINESE	11%	2%	21%	17%	5%	7%	7%	1%	9%	12%	21%	11%
	SPANISH	2%	1%	5%	5%	1%	4%	4%	3%	21%	18%	12%	7%
	RUSSIAN	2%	-	<1%	1%	-	<1%	3%	-	-	<1%	-	1%
	TAGALOG	1%	-	2%	2%	-	1%	1%	1%	2%	<1%	6%	1%
	FRENCH	1%	2%	1%	<1%	2%	-	<1%	2%	<1%	-	<1%	1%
	UKRANIAN	1%	-	-	-	1%	-	-	-	-	-	-	<1%
	THAI	1%	-	1%	-	-	1%	-	-	-	1%	-	<1%
	FARSI	1%	-	-	-	-	-	-	-	-	-	-	<1%
	JAPANESE	1%	-	-	1%	1%	-	1%	-	1%	-	-	<1%
	VIETNAMESE	1%	-	-	-	1%	-	<1%	-	-	1%	-	<1%
	OTHER (NOT SPECIFIED)	-	-	<1%	-	-	-	-	-	-	-	-	<1%
	HEBREW	-	-	-	-	-	-	-	1%	-	-	-	<1%
	LAOTIAN	-	-	-	-	-	<1%	-	-	-	-	-	<1%
	ARABIC	-	-	1%	1%	1%	2%	-	-	<1%	-	-	1%
	KOREAN	-	-	2%	1%	1%	-	<1%	-	-	-	-	<1%
	GERMAN	-	<1%	-	<1%	-	-	-	1%	1%	-	-	<1%
	NORWEGIAN	-	-	-	-	-	1%	-	-	-	-	-	<1%
	TAWALA	-	-	-	-	-	-	-	-	-	-	1%	<1%
	POLISH	-	-	-	-	-	-	-	-	<1%	-	-	<1%
	(CONTINUED)	1	2	3	4	5	6	7	8	9	10	11	TOTAL
	HINDI	-	-	-	1%	-	1%	-	-	-	-	1%	<1%

INDONESIAN	-	-	-	-	-	2%	-	-	<1%	-	<1%	<1%
BENGALI	-	-	-	-	-	1%	-	<1%	-	-	-	<1%
ITALIAN	-	1%	<1%	-	-	-	-	-	1%	-	<1%	<1%
GREEK	-	<1%	-	<1%	-	-	<1%	-	-	-	-	<1%
URDU	-	-	1%	-	-	-	-	-	-	1%	-	<1%
DANISH	-	-	-	-	-	-	-	-	<1%	-	-	<1%
PORTUGUESE	-	-	-	-	-	1%	-	-	-	-	-	<1%
SWEDISH	-	-	-	-	<1%	-	-	-	-	-	-	<1%
MAYAN	-	-	-	-	-	-	-	1%	-	-	-	<1%
CREOLE	-	-	-	<1%	-	-	-	-	-	-	-	<1%
AMHARIC	-	<1%	-	-	-	-	-	-	-	-	-	<1%
SERBIAN	-	-	-	-	-	-	-	-	1%	-	-	<1%
ILOCANO	-	-	-	-	-	-	-	-	<1%	-	-	<1%

Q38. WHAT IS THE HIGHEST LEVEL OF EDUCATION YOU HAVE COMPLETED?

	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	
N=2144												
LESS THAN HIGH SCHOOL	4%	2%	5%	2%	1%	3%	2%	2%	10%	8%	7%	4%
HIGH SCHOOL	6%	6%	13%	15%	8%	13%	9%	3%	13%	23%	20%	12%
LESS THAN 4 YEARS OF COLLEGE	21%	8%	21%	17%	19%	24%	19%	16%	24%	36%	27%	21%
4 YEARS OF COLLEGE OR MORE	70%	85%	62%	66%	71%	61%	71%	80%	53%	33%	46%	63%

Q39/Q39A. EMPLOYMENT STATUS

	DISTRICT											TOTAL
	1	2	3	4	5	6	7	8	9	10	11	
N=2158												
EMPLOYED FULL OR	75%	79%	70%	74%	73%	72%	65%	83%	80%	73%	68%	74%

FULL-TIME PARENT OR CAREGIVER	PART TIME												
	RETIRED	10%	12%	14%	13%	16%	10%	19%	10%	9%	11%	13%	12%
	STUDENT	4%	1%	10%	5%	2%	4%	7%	<1%	3%	8%	9%	5%
UNEMPLOYED													
UNABLE TO WORK/DISABLED													
NOT EMPLOYED - REFUSED TO PROVIDE SPECIFIC STATUS [NOT READ]													

SAN FRANCISCO 2015 CITY SURVEY

APPENDIX D

CROSSTABULAR DATA BY GENDER AND RACE/ETHNICITY

Most tables exclude "Don't Know" and non-Responses; interviewers did not present "Don't Know" as an answer option and "Don't know/haven't thought about it" was a possible response only when the question was open-ended.

Because this survey was conducted via phone, respondents were asked whether they knew their supervisorial district, and if not, if they would provide a nearby address, intersection, or landmark. Some respondents did not know their district and/or refused to provide locational information. Thus, the "Don't know/refused" responses to the district question account for the discrepancy in which total percentage for a response is about 1 percent while there are no apparent responses by district.

Q1. HOW WOULD YOU GRADE THE OVERALL JOB OF THE LOCAL GOVERNMENT IN PROVIDING SERVICES?

	N=2108	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
A (EXCELLENT)		11%	8%	10%	6%	12%	8%	7%	9%
B (GOOD)		53%	45%	50%	39%	46%	52%	45%	49%
C (AVERAGE)		30%	40%	36%	51%	32%	34%	40%	35%
D (POOR)		4%	4%	4%	4%	6%	4%	5%	4%
F (FAILING)		2%	2%	1%	1%	3%	2%	2%	2%

Q2A. PLEASE RATE THE CITY'S PERFORMANCE IN THE FOLLOWING AREAS . . . THE QUALITY OF WATER AND SEWER SERVICES

	N=1067	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
A (EXCELLENT)		47%	37%	41%	30%	34%	48%	57%	43%
B (GOOD)		39%	42%	42%	36%	40%	40%	18%	40%
C (AVERAGE)		10%	17%	16%	32%	17%	8%	20%	13%
D (POOR)		3%	3%	<1%	3%	9%	3%	5%	3%
F (FAILING)		1%	1%	1%	-	-	1%	-	1%

Q2B. PLEASE RATE THE CITY'S PERFORMANCE IN THE FOLLOWING AREAS . . . THE CLEANLINESS OF SIDEWALKS IN YOUR NEIGHBORHOOD

	N=1083	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
A (EXCELLENT)		22%	17%	20%	16%	19%	21%	23%	20%
B (GOOD)		31%	32%	36%	34%	27%	29%	29%	31%
C (AVERAGE)		24%	23%	23%	26%	24%	22%	10%	23%
D (POOR)		14%	16%	14%	12%	19%	14%	22%	15%
F (FAILING)		9%	13%	7%	12%	10%	13%	15%	11%

Q2C. PLEASE RATE THE CITY'S PERFORMANCE IN THE FOLLOWING AREAS . . . THE CLEANLINESS OF STREETS IN YOUR HOME NEIGHBORHOOD

	N=1084	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
A (EXCELLENT)		22%	17%	19%	16%	13%	22%	21%	20%
B (GOOD)		34%	34%	34%	39%	27%	36%	24%	34%
C (AVERAGE)		23%	28%	28%	25%	34%	23%	35%	26%
D (POOR)		13%	15%	15%	15%	17%	13%	15%	14%
F (FAILING)		7%	6%	5%	6%	9%	7%	5%	6%

Q2D. PLEASE RATE THE CITY'S PERFORMANCE IN THE FOLLOWING AREAS . . . THE CONDITION OF THE STREET PAVEMENT IN YOUR NEIGHBORHOOD

	N=1083	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
A (EXCELLENT)		15%	14%	11%	10%	13%	17%	9%	15%
B (GOOD)		36%	30%	33%	34%	33%	33%	29%	33%
C (AVERAGE)		26%	32%	35%	26%	24%	28%	38%	29%
D (POOR)		12%	15%	14%	22%	15%	13%	12%	13%
F (FAILING)		10%	8%	7%	8%	15%	9%	12%	9%

Q2E. PLEASE RATE THE CITY'S PERFORMANCE IN THE FOLLOWING AREAS . . . THE CONDITION OF SIDEWALK PAVEMENT AND CURB RAMPS IN YOUR NEIGHBORHOOD

	N=1081	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
A (EXCELLENT)		23%	17%	16%	23%	16%	23%	15%	20%
B (GOOD)		41%	42%	44%	34%	38%	42%	45%	42%
C (AVERAGE)		24%	26%	26%	25%	29%	24%	15%	24%
D (POOR)		8%	10%	10%	13%	11%	8%	22%	9%
F (FAILING)		4%	5%	4%	5%	6%	4%	3%	5%

Q2F. PLEASE RATE THE CITY'S PERFORMANCE IN THE FOLLOWING AREAS . . . THE ADEQUACY OF STREET LIGHTING IN YOUR NEIGHBORHOOD

	N=1079	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
A (EXCELLENT)		29%	20%	23%	25%	19%	28%	27%	25%
B (GOOD)		41%	39%	45%	29%	39%	41%	28%	40%
C (AVERAGE)		22%	26%	20%	29%	32%	23%	19%	24%
D (POOR)		6%	11%	12%	13%	7%	6%	13%	8%
F (FAILING)		2%	3%	1%	4%	2%	2%	13%	2%

Q2G. PLEASE RATE THE CITY'S PERFORMANCE IN THE FOLLOWING AREAS . . . THE MAINTENANCE OF STREET SIGNS AND TRAFFIC SIGNALS

	N=1078	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
A (EXCELLENT)		43%	34%	33%	33%	31%	46%	45%	39%
B (GOOD)		42%	45%	46%	43%	42%	41%	34%	43%
C (AVERAGE)		11%	17%	16%	19%	19%	10%	18%	14%
D (POOR)		3%	3%	4%	2%	4%	2%	3%	3%
F (FAILING)		2%	2%	1%	3%	4%	1%	-	2%

Q3. HOW WOULD YOU GRADE THE OVERALL QUALITY OF THE CITY'S RECREATION AND PARK SYSTEM?

	N=2076	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
A (EXCELLENT)		28%	24%	22%	21%	25%	29%	28%	26%
B (GOOD)		50%	49%	50%	44%	45%	51%	38%	49%
C (AVERAGE)		18%	20%	23%	26%	22%	15%	28%	19%
D (POOR)		3%	5%	4%	7%	5%	3%	3%	4%
F (FAILING)		1%	2%	1%	2%	3%	2%	2%	2%

Q4. IN THE PAST 12 MONTHS, HOW OFTEN DID YOU VISIT A CITY PARK?

	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
	MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
N=2179								
AT LEAST ONCE A WEEK	47%	44%	34%	38%	46%	53%	50%	46%
AT LEAST ONCE A MONTH	28%	25%	26%	29%	26%	26%	18%	26%
SEVERAL TIMES A YEAR	10%	13%	14%	12%	11%	11%	13%	12%
ONCE OR TWICE A YEAR	9%	10%	15%	13%	6%	6%	13%	9%
NEVER	6%	8%	11%	8%	11%	4%	6%	7%

Q5A. HOW WOULD YOU GRADE CITY PARKS ON . . . QUALITY OF LANDSCAPING, PLANTINGS, AND CLEANLINESS?

	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
	MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
N=2001								
A (EXCELLENT)	30%	25%	23%	23%	24%	31%	18%	28%
B (GOOD)	48%	46%	46%	48%	49%	47%	51%	47%
C (AVERAGE)	18%	24%	23%	25%	21%	20%	21%	21%
D (POOR)	3%	4%	6%	2%	4%	2%	8%	3%
F (FAILING)	1%	1%	1%	1%	2%	1%	1%	1%

Q5B. HOW WOULD YOU GRADE CITY PARKS ON . . . QUALITY OF ATHLETIC FIELDS AND COURTS?

	N=1508	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
A (EXCELLENT)		22%	17%	16%	18%	24%	20%	12%	19%
B (GOOD)		43%	46%	47%	43%	45%	44%	43%	44%
C (AVERAGE)		28%	30%	31%	32%	25%	29%	36%	29%
D (POOR)		6%	5%	5%	4%	5%	6%	3%	6%
F (FAILING)		2%	2%	1%	3%	2%	2%	5%	2%

Q5C. HOW WOULD YOU GRADE CITY PARKS ON . . . AVAILABILITY OF WALKING AND HIKING TRAILS?

	N=1864	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
A (EXCELLENT)		40%	34%	29%	24%	30%	45%	27%	37%
B (GOOD)		42%	46%	48%	49%	45%	41%	46%	44%
C (AVERAGE)		14%	17%	19%	22%	20%	11%	20%	15%
D (POOR)		3%	3%	4%	1%	3%	2%	3%	3%
F (FAILING)		1%	1%	<1%	3%	1%	<1%	3%	1%

Q6. IN THE PAST 12 MONTHS, HAVE YOU OR ANYONE IN YOUR HOUSEHOLD PARTICIPATED IN A RECREATION AND PARKS DEPARTMENT PROGRAM, SUCH AS CLASSES, ATHLETIC LEAGUES, AFTER SCHOOL PROGRAMS, SPECIAL EVENTS/CONCERTS, OR FACILITY RENTALS?

	N=2179	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
YES		27%	33%	24%	40%	30%	32%	40%	30%
NO		73%	67%	76%	60%	70%	68%	60%	70%

Q7A. HOW WOULD YOU GRADE THE . . . CONDITION OF RECREATION AND PARKS DEPARTMENT BUILDINGS AND STRUCTURES (CLEANLINESS, MAINTENANCE)?

	N=625	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
A (EXCELLENT)		23%	19%	22%	22%	21%	19%	28%	21%
B (GOOD)		43%	45%	54%	38%	50%	46%	41%	44%
C (AVERAGE)		30%	29%	21%	35%	20%	30%	16%	29%
D (POOR)		3%	6%	3%	4%	9%	5%	12%	5%
F (FAILING)		1%	1%	-	1%	1%	1%	3%	1%

Q7B. HOW WOULD YOU GRADE THE . . . CONVENIENCE OF RECREATION PROGRAMS (LOCATION, HOURS)?

	N=591	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
A (EXCELLENT)		29%	28%	25%	25%	28%	29%	30%	29%
B (GOOD)		48%	43%	52%	36%	37%	48%	43%	45%
C (AVERAGE)		19%	26%	20%	34%	30%	21%	24%	23%
D (POOR)		2%	2%	3%	2%	1%	2%	3%	2%
F (FAILING)		1%	1%	-	3%	3%	1%	-	1%

Q7C. HOW WOULD YOU GRADE THE . . . QUALITY OF RECREATION PROGRAMS AND ACTIVITIES?

	N=561	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
A (EXCELLENT)		31%	32%	24%	38%	30%	32%	33%	32%
B (GOOD)		52%	43%	52%	31%	40%	52%	37%	47%
C (AVERAGE)		14%	22%	21%	23%	23%	14%	21%	18%
D (POOR)		3%	2%	3%	5%	4%	2%	9%	2%
F (FAILING)		1%	1%	-	3%	2%	1%	-	1%

Q7D. HOW WOULD YOU GRADE THE . . . OVERALL QUALITY OF INTERACTIONS WITH RECREATION AND PARKS STAFF?

	N=545	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
A (EXCELLENT)		40%	37%	25%	31%	31%	49%	34%	39%
B (GOOD)		40%	38%	52%	38%	35%	35%	45%	39%
C (AVERAGE)		17%	20%	19%	26%	26%	13%	15%	18%
D (POOR)		2%	3%	3%	1%	1%	2%	-	2%
F (FAILING)		2%	2%	-	4%	7%	1%	6%	2%

Q8A. DURING THE PAST 12 MONTHS, HOW FREQUENTLY HAVE YOU VISITED OR USED THE CITY'S MAIN LIBRARY?

	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
	MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
N=2179								
AT LEAST ONCE A WEEK	5%	7%	10%	7%	6%	4%	4%	6%
AT LEAST ONCE A MONTH	9%	10%	9%	18%	14%	8%	10%	9%
SEVERAL TIMES A YEAR	11%	12%	11%	14%	12%	11%	17%	11%
ONCE OR TWICE A YEAR	17%	19%	18%	14%	16%	18%	18%	18%
NEVER	59%	53%	53%	48%	53%	59%	50%	56%

Q8B. DURING THE PAST 12 MONTHS, HOW FREQUENTLY HAVE YOU VISITED OR USED A BRANCH LIBRARY OR BOOKMOBILE?

	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
	MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
N=2179								
AT LEAST ONCE A WEEK	9%	13%	14%	11%	11%	9%	10%	11%
AT LEAST ONCE A MONTH	14%	19%	15%	19%	18%	17%	29%	17%
SEVERAL TIMES A YEAR	12%	12%	13%	14%	11%	12%	10%	12%
ONCE OR TWICE A YEAR	12%	14%	12%	12%	10%	14%	17%	13%
NEVER	53%	42%	46%	44%	51%	48%	34%	48%

Q8C. DURING THE PAST 12 MONTHS, HOW FREQUENTLY HAVE YOU VISITED OR USED ONLINE LIBRARY SERVICES, INCLUDING THE SF LIBRARY WEBSITE, CATALOG, EBOOKS, DATABASES, ETC.?

	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
	MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
N=2179								
AT LEAST ONCE A WEEK	5%	9%	6%	6%	9%	7%	4%	7%
AT LEAST ONCE A MONTH	8%	13%	11%	10%	9%	11%	11%	10%
SEVERAL TIMES A YEAR	8%	10%	7%	7%	9%	9%	15%	9%
ONCE OR TWICE A YEAR	7%	9%	8%	8%	6%	9%	9%	8%
NEVER	71%	58%	67%	68%	67%	64%	60%	65%

Q9A. PLEASE GRADE (THE LIBRARY'S) COLLECTIONS OF BOOKS, DVDS, CDS, ETC.

	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
	MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
N=1330								
A (EXCELLENT)	35%	39%	29%	44%	43%	39%	56%	37%
B (GOOD)	49%	46%	50%	41%	43%	47%	29%	47%
C (AVERAGE)	14%	13%	18%	12%	12%	13%	11%	13%
D (POOR)	1%	2%	3%	2%	3%	1%	3%	2%
F (FAILING)	<1%	1%	-	1%	-	<1%	-	<1%

Q9B. PLEASE GRADE (THE LIBRARY'S) ONLINE LIBRARY SERVICES, INCLUDING THE SF LIBRARY WEBSITE, CATALOG, EBOOKS, DATABASES, ETC.

	N=692	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
A (EXCELLENT)		42%	43%	32%	50%	47%	46%	45%	42%
B (GOOD)		42%	46%	53%	34%	41%	41%	49%	44%
C (AVERAGE)		15%	10%	14%	13%	12%	12%	3%	12%
D (POOR)		1%	1%	1%	1%	-	1%	3%	1%
F (FAILING)		<1%	<1%	<1%	1%	-	<1%	-	<1%

Q9C. PLEASE GRADE (THE LIBRARY'S) INTERNET ACCESS AT LIBRARY COMPUTER STATIONS

	N=712	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
A (EXCELLENT)		37%	37%	31%	46%	45%	35%	49%	37%
B (GOOD)		45%	39%	44%	31%	40%	44%	34%	42%
C (AVERAGE)		14%	17%	19%	18%	10%	17%	15%	16%
D (POOR)		4%	5%	5%	2%	4%	4%	-	4%
F (FAILING)		<1%	1%	<1%	3%	1%	1%	2%	1%

Q9D. PLEASE GRADE (THE LIBRARY'S) ASSISTANCE FROM THE LIBRARY STAFF

	N=1313	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
A (EXCELLENT)		58%	58%	42%	62%	56%	67%	57%	58%
B (GOOD)		35%	34%	49%	29%	34%	26%	34%	34%
C (AVERAGE)		7%	7%	8%	7%	9%	6%	9%	7%
D (POOR)		<1%	1%	1%	1%	1%	1%	-	1%
F (FAILING)		-	<1%	-	1%	-	-	-	<1%

Q9E. PLEASE GRADE (THE LIBRARY'S) CONDITION OF THE MAIN LIBRARY (CLEANLINESS, MAINTENANCE)

	N=914	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
A (EXCELLENT)		32%	36%	28%	42%	41%	31%	54%	34%
B (GOOD)		42%	37%	51%	33%	36%	39%	24%	40%
C (AVERAGE)		19%	20%	17%	20%	16%	22%	16%	19%
D (POOR)		5%	4%	3%	2%	6%	6%	6%	4%
F (FAILING)		3%	2%	2%	2%	1%	3%	-	2%

**Q9F. PLEASE GRADE (THE LIBRARY'S) CONDITION OF YOUR NEIGHBORHOOD BRANCH LIBRARY
(CLEANLINESS, MAINTENANCE)**

	N=1088	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
A (EXCELLENT)		56%	53%	42%	53%	46%	62%	61%	55%
B (GOOD)		37%	36%	45%	38%	44%	31%	32%	36%
C (AVERAGE)		6%	9%	12%	7%	6%	6%	3%	8%
D (POOR)		1%	1%	1%	1%	3%	1%	1%	1%
F (FAILING)		1%	<1%	1%	1%	1%	<1%	2%	1%

**Q10A. DURING THE PAST 12 MONTHS, ON AVERAGE, HOW OFTEN DID YOU . . . WALK AS A MEANS OF
TRANSPORTATION IN SAN FRANCISCO?**

	N=1092	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
DAILY		51%	47%	45%	47%	55%	53%	51%	49%
SEVERAL TIMES A WEEK		18%	18%	19%	15%	10%	19%	12%	18%
ONCE OR TWICE A WEEK		10%	9%	8%	9%	9%	10%	11%	9%
SEVERAL TIMES A MONTH		5%	5%	6%	7%	4%	5%	-	5%
ONCE OR TWICE A MONTH		6%	9%	10%	9%	7%	6%	10%	8%
NEVER		9%	11%	12%	13%	15%	7%	15%	10%

Q10B. DURING THE PAST 12 MONTHS, ON AVERAGE, HOW OFTEN DID YOU . . . USE PUBLIC TRANSPORTATION (E.G. MUNI, BART) AS A MEANS OF TRANSPORTATION IN SAN FRANCISCO?

	N=1092	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
DAILY		28%	29%	33%	27%	45%	20%	41%	28%
SEVERAL TIMES A WEEK		19%	18%	18%	23%	13%	22%	8%	19%
ONCE OR TWICE A WEEK		12%	11%	8%	8%	7%	14%	4%	12%
SEVERAL TIMES A MONTH		7%	8%	8%	3%	3%	10%	3%	8%
ONCE OR TWICE A MONTH		17%	17%	18%	16%	15%	18%	20%	17%
NEVER		16%	15%	15%	22%	17%	15%	23%	16%

Q10C. DURING THE PAST 12 MONTHS, ON AVERAGE, HOW OFTEN DID YOU . . . BIKE AS A MEANS OF TRANSPORTATION IN SAN FRANCISCO?

	N=1092	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
DAILY		6%	2%	2%	5%	1%	4%	10%	4%
SEVERAL TIMES A WEEK		5%	3%	2%	4%	4%	4%	3%	4%
ONCE OR TWICE A WEEK		5%	3%	2%	-	5%	4%	-	4%
SEVERAL TIMES A MONTH		4%	1%	2%	4%	3%	3%	7%	3%
ONCE OR TWICE A MONTH		10%	6%	6%	6%	6%	11%	6%	8%
NEVER		70%	85%	85%	81%	81%	74%	73%	77%

Q10D. DURING THE PAST 12 MONTHS, ON AVERAGE, HOW OFTEN DID YOU . . . USE REGULAR TAXI AS A MEANS OF TRANSPORTATION IN SAN FRANCISCO?

	N=1092	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
DAILY		<1%	<1%	-	3%	-	<1%	-	<1%
SEVERAL TIMES A WEEK		3%	3%	2%	2%	2%	4%	8%	3%
ONCE OR TWICE A WEEK		9%	4%	5%	1%	6%	7%	-	6%
SEVERAL TIMES A MONTH		6%	7%	1%	2%	7%	10%	6%	6%
ONCE OR TWICE A MONTH		32%	26%	18%	25%	23%	37%	23%	29%
NEVER		51%	59%	73%	67%	62%	42%	63%	55%

Q10E. DURING THE PAST 12 MONTHS, ON AVERAGE, HOW OFTEN DID YOU . . . DRIVE ALONE AS A MEANS OF TRANSPORTATION IN SAN FRANCISCO?

	N=1092	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
DAILY		34%	28%	30%	33%	22%	34%	27%	31%
SEVERAL TIMES A WEEK		15%	15%	16%	13%	9%	16%	15%	15%
ONCE OR TWICE A WEEK		11%	10%	10%	8%	9%	13%	3%	11%
SEVERAL TIMES A MONTH		3%	4%	3%	3%	3%	4%	-	4%
ONCE OR TWICE A MONTH		8%	4%	2%	4%	5%	8%	4%	6%
NEVER		28%	39%	39%	39%	52%	25%	50%	33%

Q10F. DURING THE PAST 12 MONTHS, ON AVERAGE, HOW OFTEN DID YOU . . . CARPOOL AS A MEANS OF TRANSPORTATION IN SAN FRANCISCO?

	N=1092	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
DAILY		3%	6%	4%	10%	6%	4%	15%	4%
SEVERAL TIMES A WEEK		8%	7%	6%	6%	6%	9%	13%	8%
ONCE OR TWICE A WEEK		6%	6%	7%	6%	4%	6%	3%	6%
SEVERAL TIMES A MONTH		6%	5%	5%	5%	4%	5%	3%	5%
ONCE OR TWICE A MONTH		9%	8%	10%	4%	7%	9%	9%	9%
NEVER		68%	68%	68%	68%	72%	68%	56%	68%

Q10G. DURING THE PAST 12 MONTHS, ON AVERAGE, HOW OFTEN DID YOU . . . USE PARATRANSIT AS A MEANS OF TRANSPORTATION IN SAN FRANCISCO?

	N=1092	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
DAILY		1%	<1%	1%	2%	-	<1%	-	<1%
SEVERAL TIMES A WEEK		<1%	1%	-	1%	2%	<1%	-	1%
ONCE OR TWICE A WEEK		1%	1%	1%	1%	2%	1%	-	1%
SEVERAL TIMES A MONTH		1%	2%	1%	3%	3%	1%	-	1%
ONCE OR TWICE A MONTH		1%	1%	1%	1%	<1%	1%	-	1%
NEVER		97%	96%	97%	93%	92%	97%	100%	96%

Q10H. DURING THE PAST 12 MONTHS, ON AVERAGE, HOW OFTEN DID YOU . . . USE UBER, LYFT, SIDECAR, OR OTHER RIDESHARING (TNC) AS A MEANS OF TRANSPORTATION IN SAN FRANCISCO?

	N=1092	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
DAILY		2%	2%	3%	1%	1%	2%	4%	2%
SEVERAL TIMES A WEEK		7%	5%	4%	3%	9%	6%	5%	6%
ONCE OR TWICE A WEEK		12%	8%	10%	4%	9%	12%	2%	10%
SEVERAL TIMES A MONTH		8%	6%	7%	3%	3%	8%	-	7%
ONCE OR TWICE A MONTH		17%	14%	12%	8%	11%	18%	22%	16%
NEVER		54%	66%	64%	81%	67%	53%	67%	59%

Q11. HAVE YOU USED MUNI IN THE PAST 12 MONTHS?

	N=2179	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
YES		83%	84%	81%	79%	80%	86%	85%	83%
NO		17%	16%	19%	21%	20%	14%	15%	17%

Q11A. PLEASE GRADE MUNI ON . . . FREQUENCY/RELIABILITY

	N=1804	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
A (EXCELLENT)		14%	13%	13%	16%	16%	13%	25%	14%
B (GOOD)		38%	39%	39%	35%	40%	37%	36%	38%
C (AVERAGE)		32%	33%	33%	38%	29%	33%	25%	33%
D (POOR)		12%	11%	11%	8%	11%	13%	12%	12%
F (FAILING)		4%	4%	4%	3%	5%	4%	2%	4%

Q11B. PLEASE GRADE MUNI ON . . . CLEANLINESS

	N=1806	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
A (EXCELLENT)		6%	4%	3%	8%	5%	7%	1%	5%
B (GOOD)		35%	27%	31%	33%	31%	32%	25%	31%
C (AVERAGE)		38%	41%	42%	33%	37%	39%	52%	39%
D (POOR)		16%	20%	18%	15%	21%	18%	11%	18%
F (FAILING)		6%	8%	6%	11%	6%	5%	10%	7%

Q11C. PLEASE GRADE MUNI ON . . . SAFETY

	N=1799	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
A (EXCELLENT)		16%	8%	7%	12%	8%	16%	10%	12%
B (GOOD)		44%	41%	43%	39%	40%	44%	37%	42%
C (AVERAGE)		29%	35%	38%	33%	29%	29%	40%	32%
D (POOR)		8%	11%	8%	13%	16%	8%	7%	10%
F (FAILING)		3%	4%	4%	3%	7%	2%	7%	3%

Q11D. PLEASE GRADE MUNI ON . . . MANAGING CROWDING

		Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
N=1747		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
	A (EXCELLENT)	5%	4%	5%	7%	7%	4%	-	5%
	B (GOOD)	28%	24%	28%	20%	23%	26%	30%	26%
	C (AVERAGE)	36%	37%	41%	37%	38%	34%	23%	37%
	D (POOR)	18%	22%	17%	21%	15%	23%	26%	20%
	F (FAILING)	13%	13%	9%	15%	17%	13%	21%	13%

Q11E. PLEASE GRADE MUNI ON . . . COURTESY OF DRIVERS

		Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
N=1778		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
	A (EXCELLENT)	18%	20%	15%	13%	17%	22%	23%	19%
	B (GOOD)	44%	42%	47%	47%	38%	43%	31%	43%
	C (AVERAGE)	27%	27%	28%	28%	31%	24%	32%	27%
	D (POOR)	7%	8%	8%	8%	8%	7%	11%	7%
	F (FAILING)	4%	3%	2%	3%	7%	3%	3%	3%

Q12A. PLEASE GRADE YOUR FEELING OF SAFETY WHILE . . . WALKING ALONE IN YOUR NEIGHBORHOOD DURING THE DAY

	N=1088	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
A (VERY SAFE)		58%	47%	34%	38%	44%	67%	52%	53%
B (SAFE)		30%	35%	45%	36%	38%	25%	29%	32%
C (NEITHER SAFE NOR UNSAFE)		9%	12%	14%	17%	11%	6%	11%	10%
D (UNSAFE)		2%	5%	6%	4%	5%	2%	8%	4%
F (VERY UNSAFE)		<1%	1%	1%	4%	2%	<1%	-	1%

Q12B. PLEASE GRADE YOUR FEELING OF SAFETY WHILE . . . WALKING ALONE IN YOUR NEIGHBORHOOD AT NIGHT

	N=1037	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
A (VERY SAFE)		26%	13%	14%	27%	15%	25%	17%	20%
B (SAFE)		39%	32%	31%	25%	30%	41%	35%	36%
C (NEITHER SAFE NOR UNSAFE)		23%	28%	34%	22%	27%	20%	20%	25%
D (UNSAFE)		10%	16%	16%	11%	18%	10%	17%	12%
F (VERY UNSAFE)		2%	11%	5%	16%	10%	3%	11%	6%

Q13. WHAT ACTIONS HAVE YOU TAKEN TO PREPARE FOR AN EARTHQUAKE OR OTHER NATURAL DISASTER? (MULTIPLE RESPONSES ACCEPTED)

	N=1075	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
SET ASIDE 72 HOURS OF FOOD, WATER, AND MEDICINE		55%	56%	55%	51%	51%	58%	66%	55%
TAKEN CPR OR FIRST AID TRAINING		50%	52%	39%	56%	51%	58%	66%	51%
MADE A FAMILY COMMUNICATION PLAN		38%	43%	36%	44%	47%	40%	59%	40%
USED CITY INFORMATION RESOURCES TO BECOME MORE PREPARED (E.G. SF72.ORG)		17%	23%	18%	21%	19%	20%	27%	19%
SUBSCRIBED TO THE CITY'S EMERGENCY NOTIFICATION TOOL (E.G. ALERTSF)		10%	11%	12%	14%	6%	10%	10%	10%
NERT TRAINING*		4%	3%	2%	3%	<1%	4%	2%	3%
HOME PREPARATION - STRAPPED WATER HEATER, BOLTED HOUSE, COVERED WINDOWS*		2%	2%	1%	-	1%	2%	5%	2%
NEIGHBORHOOD WATCH, RED CROSS, OR OTHER CLASS/ MEETING/TRAINING*		1%	1%	1%	2%	1%	1%	2%	1%
MINOR PREPARATION - GOT FLASHLIGHT, PARTICIPATED IN DRILL, MET NEIGHBORS, ETC.*		1%	2%	1%	2%	1%	3%	5%	2%
OTHER (NOT SPECIFIED)		<1%	1%	1%	1%	-	1%	-	1%
DON'T HAVE TO - MY BUILDING/ NEIGHBOR/OTHER TAKES CARE OF THAT*		-	<1%	-	-	-	<1%	-	<1%
NONE/NOTHING		20%	19%	23%	24%	21%	16%	7%	19%

Q14. DO YOU HAVE ANY CHILDREN UNDER 18 WHO LIVE WITH YOU IN SAN FRANCISCO (AT LEAST PART OF THE TIME)?

	N=2179	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
YES		22%	30%	30%	30%	34%	22%	28%	26%
NO		78%	70%	70%	70%	66%	78%	72%	74%

Q15. (IF 'YES' IN Q14) WHAT AGES? [BASED ON TOTAL NUMBER OF HOUSEHOLDS WITH CHILDREN]

	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
	MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
N=555								
0 TO 2 YEARS OF AGE	30%	22%	21%	32%	23%	27%	20%	26%
3 TO 5 YEARS OF AGE	33%	30%	35%	16%	32%	29%	36%	31%
6 TO 13 YEARS OF AGE	47%	55%	45%	66%	56%	51%	45%	51%
14 TO 18 YEARS OF AGE	26%	30%	32%	27%	28%	26%	25%	28%

Q16. DO(ES) YOUR CHILD(REN) ATTEND SCHOOL IN SAN FRANCISCO (GRADES K-12)? (MULTIPLE RESPONSES ACCEPTED) -BASED ON ALL PARENTAL HOUSEHOLDS

	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
	MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
N=407								
YES - PRIVATE SCHOOL	32%	27%	19%	23%	17%	43%	24%	29%
YES - PUBLIC SCHOOL	67%	72%	80%	79%	76%	58%	92%	70%
NO - DOES NOT ATTEND IN SAN FRANCISCO	6%	8%	5%	-	9%	10%	-	7%
NOT APPLICABLE - HOME SCHOOLED OR SIMILAR	1%	<1%	-	2%	1%	1%	-	1%

Q17. HOW DO YOU GRADE THE QUALITY OF SCHOOL(S) YOUR CHILDREN ATTEND? (ALL RESPONDENTS)

	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
	MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
N=360								
A (EXCELLENT)	49%	44%	41%	31%	44%	56%	44%	46%
B (GOOD)	43%	40%	49%	46%	35%	37%	42%	41%
C (AVERAGE)	5%	14%	10%	12%	20%	5%	8%	10%
D (POOR)	2%	2%	1%	11%	1%	1%	7%	2%
F (FAILING)	1%	-	-	-	-	1%	-	<1%

**Q18A. HAVE YOU USED ANY OF THE FOLLOWING FOR YOUR CHILDREN IN THE PAST 12 MONTHS . . .
CHILDCARE (AGES 0-5)**

		Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
N=271	YES	53%	52%	53%	41%	45%	58%	15%	52%
	NO	47%	48%	47%	59%	55%	42%	85%	48%

**Q18B. HAVE YOU USED ANY OF THE FOLLOWING FOR YOUR CHILDREN IN THE PAST 12 MONTHS . . .
AFTERSCHOOL PROGRAMS 3-5 DAYS A WEEK (AGES 6-13)**

		Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
N=286	YES	69%	67%	61%	85%	73%	65%	100%	68%
	NO	31%	33%	39%	15%	27%	35%	-	32%

**Q18C. HAVE YOU USED ANY OF THE FOLLOWING FOR YOUR CHILDREN IN THE PAST 12 MONTHS . . .
OTHER SCHOOL YEAR EXTRACURRICULAR ACTIVITIES (SPORTS, ART, ETC.) AGES 6-18**

		Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
N=383	YES	76%	74%	71%	70%	69%	81%	93%	75%
	NO	24%	26%	29%	30%	31%	19%	7%	25%

**Q18D. HAVE YOU USED ANY OF THE FOLLOWING FOR YOUR CHILDREN IN THE PAST 12 MONTHS . . .
ONE-ON-ONE TUTORING (AGES 6-18)**

		Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
N=383	YES	29%	33%	23%	43%	33%	33%	29%	31%
	NO	71%	67%	77%	57%	67%	67%	71%	69%

**Q18E. HAVE YOU USED ANY OF THE FOLLOWING FOR YOUR CHILDREN IN THE PAST 12 MONTHS . . .
SUMMER PROGRAMS (AGES 6-13)**

		Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
N=285		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
	YES	70%	69%	71%	70%	47%	76%	63%	69%
	NO	31%	31%	29%	30%	53%	24%	37%	31%

**Q18F. HAVE YOU USED ANY OF THE FOLLOWING FOR YOUR CHILDREN IN THE PAST 12 MONTHS . . .
YOUTH EMPLOYMENT/INTERNSHIP/ CAREER DEVELOPMENT (AGES 14-18)**

		Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
N=156		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
	YES	32%	48%	51%	56%	29%	34%	33%	41%
	NO	68%	52%	49%	44%	71%	66%	67%	59%

Q18A_NO. IF NO, PLEASE INDICATE THE REASONS . . . (MULTIPLE RESPONSES ACCEPTED)

	N=132	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
DON'T NEED		69%	71%	76%	71%	50%	75%	72%	69%
TOO EXPENSIVE		12%	18%	7%	-	29%	18%	18%	16%
TOUGH TO FIND AVAILABLE WHEN NEEDED/ON WAITLIST		7%	5%	-	-	12%	10%	-	6%
POOR QUALITY		6%	-	2%	-	3%	6%	-	3%
NOT AVAILABLE		3%	6%	2%	-	15%	2%	-	5%
DON'T NEED RIGHT NOW/PLAN ON APPLYING / APPLYING NOW		3%	2%	5%	14%	-	-	-	3%
DON'T KNOW/NEVER REALLY THOUGHT ABOUT IT		3%	-	4%	-	-	-	-	1%
NOT AWARE OF SERVICE		2%	3%	5%	-	-	4%	-	3%
CHILD/FAMILY DOES NOT QUALIFY FOR SERVICE (TOO OLD/YOUNG, INCOME)		1%	6%	5%	14%	3%	2%	-	4%
TOO FAR		-	4%	3%	-	6%	-	-	2%
DO NOT TRUST OTHERS WITH MY KIDS/ CONCERNS ABOUT SAFETY OF CHILD		-	1%	-	-	-	-	10%	1%

Q18B_NO. IF NO, PLEASE INDICATE THE REASONS . . . (MULTIPLE RESPONSES ACCEPTED)

	N=95	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
DON'T NEED		78%	68%	62%	50%	72%	81%	-	71%
TOO FAR		8%	2%	6%	19%	6%	-	-	4%
DON'T KNOW/NEVER REALLY THOUGHT ABOUT IT		6%	3%	13%	-	-	-	-	4%
KIDS DON'T LIVE IN SF/ONLY HERE PART OF TIME		5%	-	-	-	6%	2%	-	2%
NOT AVAILABLE		4%	3%	3%	-	-	6%	-	4%
KIDS DON'T WANT TO GO/ NO INTEREST		4%	-	3%	-	-	2%	-	2%
TOO EXPENSIVE		3%	17%	9%	16%	-	14%	-	11%
CAN'T FIGURE LOGISTICS (GET THERE/ PICKUP)/ JUGGLING OTHER THINGS/ OTHER PRIORITIES /NOT ENOUGH TIME		2%	6%	5%	-	11%	2%	-	4%
NOT AWARE OF SERVICE		2%	-	-	-	-	2%	-	2%
POOR QUALITY		-	3%	3%	-	5%	2%	-	2%
DO NOT TRUST OTHERS WITH MY KIDS/ CONCERNS ABOUT SAFETY OF CHILD		-	3%	-	16%	5%	-	-	2%

Q18C_NO. IF NO, PLEASE INDICATE THE REASONS . . . (MULTIPLE RESPONSES ACCEPTED)

	N=95	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
DON'T NEED		47%	67%	56%	54%	71%	60%	-	59%
NOT AWARE OF SERVICE		17%	3%	3%	13%	18%	6%	-	8%
CAN'T FIGURE LOGISTICS (GET THERE/ PICKUP)/ JUGGLING OTHER THINGS/ OTHER PRIORITIES /NOT ENOUGH TIME		13%	4%	13%	7%	3%	9%	100%	8%
NOT AVAILABLE		6%	6%	3%	-	5%	11%	-	6%
TOO EXPENSIVE		5%	8%	3%	32%	8%	3%	100%	7%
DON'T KNOW/NEVER REALLY THOUGHT ABOUT IT		5%	-	3%	-	-	3%	-	2%
TOO FAR		4%	6%	16%	-	-	-	-	5%
CHILD/FAMILY DOES NOT QUALIFY FOR SERVICE (E.G. TOO OLD, TOO YOUNG, INCOME)		3%	2%	3%	-	-	3%	-	2%
KIDS DON'T WANT TO GO/HAVE NO INTEREST		2%	-	3%	-	-	-	-	1%
KIDS DON'T LIVE IN SF/ONLY HERE PART OF TIME		2%	3%	3%	-	-	6%	-	3%
POOR QUALITY		-	3%	-	-	-	6%	-	2%
TOUGH TO FIND ONE AVAILABLE WHEN NEEDED/ON A WAITLIST		-	2%	-	-	-	3%	-	1%
DON'T NEED RIGHT NOW/PLAN ON APPLYING IN NEAR FUTURE/ APPLYING NOW		-	1%	-	-	-	3%	-	1%

Q18D_NO. IF NO, PLEASE INDICATE THE REASONS . . . (MULTIPLE RESPONSES ACCEPTED)

	N=267	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
DON'T NEED		80%	77%	76%	72%	77%	81%	79%	78%
NOT AWARE OF SERVICE		10%	8%	10%	12%	13%	7%	21%	9%
NOT AVAILABLE		5%	7%	8%	4%	4%	5%	-	6%
TOO EXPENSIVE		3%	9%	8%	10%	6%	4%	-	6%
KIDS DON'T LIVE IN SF/ PART TIME		2%	1%	1%	-	2%	2%	-	2%
CHILD/FAMILY DOES NOT QUALIFY FOR SERVICE (TOO OLD/YOUNG, INCOME)		2%	-	1%	-	-	1%	-	1%
TOO FAR		1%	1%	2%	-	2%	-	-	1%
POOR QUALITY		-	2%	-	4%	-	1%	-	1%
DON'T KNOW/NEVER REALLY THOUGHT ABOUT IT		-	<1%	-	3%	-	-	-	<1%
TOUGH TO FIND ONE AVAILABLE WHEN NEEDED/ON A WAITLIST		-	1%	1%	-	-	-	-	<1%

Q18E_NO. IF NO, PLEASE INDICATE THE REASONS . . . (MULTIPLE RESPONSES ACCEPTED)

	N=91	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
DON'T NEED		68%	76%	79%	75%	64%	74%	46%	72%
NOT AVAILABLE		12%	9%	16%	-	13%	9%	27%	10%
TOO EXPENSIVE		7%	8%	-	25%	11%	6%	27%	7%
TOO FAR		5%	-	5%	-	2%	-	-	2%
NOT AWARE OF SERVICE		4%	2%	-	-	6%	3%	-	4%
DON'T KNOW/NEVER REALLY THOUGHT ABOUT IT		3%	2%	-	-	3%	3%	-	2%
CAN'T FIGURE LOGISTICS (GET THERE/PICKUP)/ JUGGLING OTHER THINGS/OTHER PRIORITIES /NOT ENOUGH TIME		3%	-	5%	-	-	-	-	1%
POOR QUALITY		2%	1%	-	-	-	5%	-	2%
KIDS DON'T LIVE IN SF/ONLY HERE PART OF TIME		2%	3%	-	-	6%	2%	-	3%
TOUGH TO FIND ONE AVAILABLE WHEN NEEDED/ON A WAITLIST		-	2%	-	-	3%	-	-	1%

Q18F_NO. IF NO, PLEASE INDICATE THE REASONS . . . (MULTIPLE RESPONSES ACCEPTED)

	N=97	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
DON'T NEED		63%	69%	47%	64%	75%	69%	50%	66%
NOT AWARE OF SERVICE		26%	16%	19%	36%	17%	27%	50%	22%
NOT AVAILABLE		5%	13%	21%	-	8%	4%	-	9%
POOR QUALITY		5%	-	6%	-	-	2%	-	3%
CAN'T FIGURE LOGISTICS (GET THERE/ PICKUP)/ JUGGLING OTHER THINGS/ OTHER PRIORITIES /NOT ENOUGH TIME		2%	-	-	-	-	3%	-	1%
DON'T KNOW/NEVER REALLY THOUGHT ABOUT IT		2%	-	3%	-	-	-	-	1%
TOUGH TO FIND ONE AVAILABLE WHEN NEEDED/ON A WAITLIST		-	2%	3%	-	-	-	-	1%
DON'T NEED RIGHT NOW/APPLYING IN FUTURE/APPLYING NOW		-	2%	-	-	-	2%	-	1%
KIDS DON'T LIVE IN SF/ PART TIME		-	2%	-	-	-	2%	-	1%

Q19. ARE YOU 60 YEARS OF AGE OR OLDER?

	N=2167	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
YES		19%	25%	17%	24%	14%	27%	16%	22%
NO		81%	75%	83%	76%	86%	73%	84%	78%

Q20A. DO YOU HAVE ANY (LONG TERM) PHYSICAL CONDITIONS THAT LIMIT YOUR ACTIVITIES?

	N=2178	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
YES		10%	15%	9%	22%	15%	12%	23%	12%
NO		90%	85%	91%	78%	85%	88%	77%	88%

Q20B. DO YOU HAVE ANY (LONG TERM) MENTAL OR EMOTIONAL CONDITIONS THAT LIMIT YOUR ACTIVITIES?

		Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
	N=2172								
	YES	4%	4%	4%	9%	6%	4%	12%	4%
	NO	96%	96%	96%	91%	94%	96%	88%	96%

Q22A. DID YOU USE FOOD OR MEAL PROGRAMS IN THE PAST 12 MONTHS?

		Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
	N=621								
	YES	12%	19%	13%	32%	20%	13%	29%	16%
	NO	88%	81%	87%	68%	80%	87%	71%	84%

Q22B. DID YOU USE PERSONAL CARE/HOME CARE PROGRAMS IN THE PAST 12 MONTHS?

		Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
	N=621								
	YES	8%	18%	13%	24%	19%	11%	25%	14%
	NO	92%	82%	87%	76%	81%	89%	75%	86%

Q22C. DID YOU USE SOCIAL ACTIVITY PROGRAMS IN THE PAST 12 MONTHS?

		Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
	N=621								
	YES	23%	32%	30%	35%	16%	27%	53%	28%
	NO	77%	68%	70%	65%	84%	73%	47%	72%

Q22ANO. (IF NO) PLEASE INDICATE THE REASONS (MULTIPLE RESPONSES ACCEPTED)

	N=521	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
DON'T NEED		86%	83%	62%	81%	77%	92%	75%	84%
NOT AWARE OF SERVICE		9%	9%	18%	8%	10%	6%	17%	10%
NOT AVAILABLE		6%	4%	18%	3%	-	1%	5%	5%
POOR QUALITY		1%	1%	-	-	4%	1%	-	1%
TOO PROBLEMATIC/LOGISTICS TOO DIFFICULT/NO TIME/TOO BUSY		1%	-	-	-	3%	1%	-	1%
TOO EXPENSIVE		1%	<1%	-	2%	1%	<1%	5%	<1%
DENIED SERVICE/DON'T QUALIFY/DON'T SERVE MY NEIGHBORHOOD/LANGUAGE TOO FAR		1%	3%	4%	4%	4%	1%	8%	2%
		-	1%	1%	2%	-	<1%	-	<1%
DON'T KNOW/HAVEN'T CONSIDERED IT		-	1%	2%	-	1%	<1%	-	1%
USED IN PAST/HAVEN'T RESTARTED/ APPLIED/LOOKING INTO IT		-	<1%	-	-	-	<1%	-	<1%

Q22BNO. (IF NO) PLEASE INDICATE THE REASONS (MULTIPLE RESPONSES ACCEPTED)

	N=537	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
DON'T NEED		86%	86%	77%	67%	89%	92%	72%	86%
NOT AWARE OF SERVICE		8%	9%	8%	18%	4%	7%	12%	9%
NOT AVAILABLE		5%	3%	10%	8%	-	1%	-	4%
TOO EXPENSIVE		1%	2%	3%	5%	4%	1%	11%	1%
DENIED SERVICE/DON'T QUALIFY/ DOESN'T SERVE NEIGHBORHOOD/ LANGUAGE		1%	1%	-	1%	3%	1%	-	1%
TOO PROBLEMATIC/LOGISTICS TOO DIFFICULT/NO TIME/TOO BUSY		1%	-	-	2%	-	<1%	4%	<1%
POOR QUALITY		1%	1%	-	1%	1%	<1%	-	1%
TOO FAR		1%	<1%	2%	-	-	<1%	-	<1%
DON'T KNOW/HAVEN'T CONSIDERED IT		<1%	1%	2%	-	-	<1%	-	1%
USED IN PAST AND HAVEN'T RESTARTED/HAVE APPLIED/ LOOKING INTO IT		-	<1%	-	1%	-	-	-	<1%

Q22CNO. (IF NO) PLEASE INDICATE THE REASONS (MULTIPLE RESPONSES ACCEPTED)

	N=446	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
DON'T NEED		76%	73%	67%	68%	62%	82%	58%	74%
NOT AWARE OF SERVICE		16%	16%	20%	20%	19%	13%	26%	16%
TOO PROBLEMATIC/LOGISTICS TOO DIFFICULT/NO TIME/TOO BUSY		5%	6%	3%	7%	13%	4%	11%	6%
NOT AVAILABLE		3%	4%	11%	2%	1%	1%	6%	3%
TOO FAR		1%	2%	3%	-	4%	1%	-	2%
DON'T KNOW/HAVEN'T CONSIDERED IT		1%	2%	3%	-	1%	1%	5%	1%
TOO EXPENSIVE		1%	1%	-	4%	1%	1%	-	1%
POOR QUALITY		<1%	1%	-	-	-	1%	-	<1%
DENIED SERVICE/DON'T QUALIFY/ DOESN'T SERVE NEIGHBORHOOD/ LANGUAGE		<1%	-	-	-	-	<1%	-	<1%
USED IN PAST/HAVEN'T RESTARTED/ APPLIED/ LOOKING INTO IT		<1%	-	-	-	1%	<1%	-	<1%

Q23. HAVE YOU HEARD OF 311, THE CITY'S CUSTOMER SERVICE PHONE NUMBER OR WEBSITE FOR INFORMATION ON CITY SERVICES?

	N=2179	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
YES		65%	65%	55%	76%	61%	70%	83%	65%
NO		35%	35%	45%	24%	39%	30%	17%	35%

Q24A. HOW OFTEN HAVE YOU CONTACTED 311 BY PHONE DURING THE PAST 12 MONTHS?

	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
	MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
N=1423								
AT LEAST ONCE A WEEK	2%	3%	1%	7%	4%	3%	2%	3%
AT LEAST ONCE A MONTH	6%	6%	4%	6%	5%	6%	6%	6%
SEVERAL TIMES A YEAR	12%	17%	10%	17%	12%	15%	19%	14%
ONCE OR TWICE A YEAR	24%	26%	21%	23%	22%	28%	19%	25%
NEVER	57%	48%	63%	47%	56%	48%	54%	52%

Q24B. HOW OFTEN HAVE YOU USED 311 SERVICE ON THE WEB OR A MOBILE DEVICE DURING THE PAST 12 MONTHS?

	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
	MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
N=1423								
AT LEAST ONCE A WEEK	3%	3%	2%	5%	6%	3%	2%	3%
AT LEAST ONCE A MONTH	4%	5%	3%	2%	3%	6%	5%	5%
SEVERAL TIMES A YEAR	6%	7%	6%	9%	6%	7%	8%	7%
ONCE OR TWICE A YEAR	13%	15%	16%	11%	16%	13%	16%	14%
NEVER	73%	70%	73%	73%	69%	71%	69%	71%

Q25A. HOW EASY WAS IT TO . . . GET CITY INFORMATION BY CALLING 311?

	N=667	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
A - EXCELLENT		42%	52%	40%	57%	47%	49%	54%	48%
B - GOOD		38%	31%	32%	31%	40%	34%	35%	35%
C - AVERAGE		15%	10%	17%	13%	10%	11%	11%	12%
D - POOR		2%	3%	6%	-	1%	2%	-	2%
F - FAILING		3%	3%	5%	-	2%	3%	-	3%

Q25B. HOW EASY WAS IT TO . . . GET CITY INFORMATION ON THE WEB OR A MOBILE DEVICE USING 311

	N=380	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
A - EXCELLENT		41%	45%	40%	45%	49%	44%	70%	43%
B - GOOD		37%	31%	39%	32%	38%	32%	24%	34%
C - AVERAGE		15%	19%	14%	21%	7%	19%	-	17%
D - POOR		5%	5%	5%	-	2%	5%	6%	5%
F - FAILING		2%	1%	1%	2%	5%	1%	-	1%

Q25C. HOW EASY WAS IT TO . . . REQUEST A CITY SERVICE BY CALLING 311?

	N=557	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
A - EXCELLENT		42%	54%	46%	55%	44%	50%	56%	48%
B - GOOD		39%	32%	29%	34%	45%	36%	27%	35%
C - AVERAGE		11%	8%	14%	10%	6%	8%	14%	10%
D - POOR		3%	4%	7%	-	1%	3%	3%	3%
F - FAILING		4%	2%	5%	-	4%	3%	-	3%

Q25D. HOW EASY WAS IT TO . . . REQUEST A CITY SERVICE ON THE WEB OR A MOBILE DEVICE USING 311?

	N=298	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
A - EXCELLENT		41%	43%	44%	59%	52%	40%	74%	43%
B - GOOD		34%	39%	43%	26%	31%	36%	26%	36%
C - AVERAGE		15%	13%	8%	12%	15%	16%	-	14%
D - POOR		7%	4%	4%	4%	-	6%	-	5%
F - FAILING		3%	1%	1%	-	2%	2%	-	2%

Q26. INCLUDING YOURSELF, HOW MANY PEOPLE LIVE IN YOUR HOUSEHOLD?

	N=2127	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
1 PERSON		21%	20%	9%	23%	16%	27%	15%	21%
2 PEOPLE		34%	30%	23%	33%	23%	38%	33%	32%
3 PEOPLE		18%	20%	24%	18%	20%	16%	22%	19%
4 PEOPLE		16%	19%	25%	14%	21%	14%	13%	18%
5 PEOPLE		7%	7%	11%	8%	11%	4%	13%	7%
6+ PEOPLE		4%	5%	8%	5%	9%	1%	3%	4%

Q27. DO YOU OWN OR RENT YOUR HOME?

	N=2129	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
OWN		40%	39%	44%	22%	23%	45%	32%	39%
RENT		60%	61%	56%	78%	76%	55%	68%	60%
OTHER		<1%	-	-	-	<1%	<1%	-	<1%

Q28. HOW MANY YEARS HAVE YOU LIVED IN SAN FRANCISCO?

	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
	MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
N=2162								
LESS THAN 2 YEARS	8%	6%	8%	4%	6%	7%	4%	7%
3 TO 5 YEARS	11%	8%	10%	8%	9%	9%	12%	10%
6 TO 10 YEARS	14%	17%	18%	9%	16%	15%	11%	15%
11 TO 20 YEARS	24%	22%	24%	15%	23%	23%	17%	23%
21 TO 30 YEARS	19%	17%	18%	25%	21%	17%	24%	18%
MORE THAN 30 YEARS	23%	30%	22%	38%	25%	28%	31%	26%

Q29. IN THE NEXT 3 YEARS, HOW LIKELY ARE YOU TO MOVE OUT OF SAN FRANCISCO?

	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
	MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
N=2150								
VERY LIKELY	11%	12%	10%	18%	15%	10%	12%	11%
SOMEWHAT LIKELY	19%	16%	16%	20%	16%	18%	18%	18%
NOT TOO LIKELY	19%	17%	20%	15%	17%	19%	13%	18%
NOT LIKELY AT ALL	51%	55%	53%	47%	51%	53%	57%	53%

Q30. WHAT WAS YOUR HOUSEHOLD'S TOTAL INCOME BEFORE TAXES IN 2014?

N=1860	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
	MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
\$10,000 OR LESS	5%	11%	12%	20%	9%	4%	4%	8%
\$10,001 TO \$25,000	9%	11%	11%	15%	21%	7%	11%	10%
\$25,001 TO \$35,000	6%	10%	9%	12%	13%	5%	9%	8%
\$35,001 TO \$50,000	12%	14%	18%	22%	19%	7%	16%	13%
\$50,001 TO \$100,000	24%	21%	22%	14%	22%	24%	37%	23%
\$100,001 TO \$200,000	24%	21%	17%	11%	11%	29%	18%	22%
OVER \$200,000	20%	11%	11%	6%	5%	23%	5%	16%

Q32. WHAT IS YOUR AGE?

N=2143	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
	MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
18 TO 24 YEARS OLD	11%	10%	20%	11%	14%	4%	14%	10%
25 TO 34 YEARS OLD	26%	24%	28%	25%	33%	20%	28%	25%
35 TO 44 YEARS OLD	20%	19%	17%	17%	20%	21%	19%	19%
45 TO 54 YEARS OLD	17%	15%	13%	10%	13%	20%	20%	16%
55 TO 64 YEARS OLD	15%	14%	11%	21%	10%	17%	10%	14%
65 YEARS OR OLDER	11%	18%	12%	15%	10%	18%	8%	15%

Q33. WHAT GENDER DO YOU IDENTIFY WITH?

	N=2171	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
MALE		100%	-	45%	49%	52%	56%	45%	53%
FEMALE		-	100%	55%	51%	48%	43%	48%	47%
OTHER		-	-	-	-	<1%	<1%	7%	<1%

Q34. WHAT IS YOUR SEXUAL ORIENTATION?

	N=2091	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
HETEROSEXUAL OR STRAIGHT		83%	91%	95%	91%	88%	81%	77%	87%
GAY OR LESBIAN		15%	5%	4%	5%	9%	14%	13%	10%
BISEXUAL		2%	3%	1%	4%	3%	3%	5%	3%
OTHER		1%	1%	<1%	<1%	<1%	1%	6%	1%

Q35. WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)

N=2105	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
	MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
CAUCASIAN OR WHITE	55%	47%	5%	8%	12%	100%	18%	51%
ASIAN	22%	30%	100%	3%	4%	3%	17%	26%
HISPANIC OR LATINO	14%	14%	2%	7%	100%	3%	15%	14%
AFRICAN AMERICAN OR BLACK	8%	9%	1%	100%	4%	1%	7%	8%
ARAB, MIDDLE EASTERN, OR SOUTH ASIAN	5%	2%	<1%	-	-	1%	-	4%
PACIFIC ISLANDER	2%	2%	1%	<1%	2%	<1%	45%	2%
NATIVE AMERICAN	1%	1%	1%	2%	2%	1%	35%	1%
OTHER	<1%	1%	<1%	-	-	-	15%	1%
MIXED (UNSPECIFIED)	<1%	<1%	-	-	<1%	<1%	7%	<1%
CARIBBEAN	<1%	<1%	-	<1%	<1%	-	7%	<1%

Q36. WHAT LANGUAGE DO YOU PRIMARILY SPEAK AT HOME? (UP TO TWO RESPONSES ACCEPTED)

N=2161	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
	MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
ENGLISH	84%	79%	57%	99%	61%	97%	98%	82%
CHINESE	10%	13%	43%	1%	<1%	<1%	2%	11%
SPANISH	7%	8%	<1%	2%	49%	1%	4%	7%
ARABIC	1%	-	-	1%	<1%	-	-	1%
FRENCH	1%	1%	<1%	<1%	-	2%	-	1%
TAGALOG	1%	2%	4%	-	1%	<1%	7%	1%
URDU	<1%	-	1%	-	-	-	-	<1%

[continued]		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	TOTAL
	RUSSIAN	<1%	1%	-	-	1%	1%	-	1%
	INDONESIAN	<1%	-	1%	-	-	-	-	<1%
	ITALIAN	<1%	<1%	-	-	1%	<1%	2%	<1%
	KOREAN	<1%	<1%	1%	-	-	-	-	<1%
	VIETNAMESE	<1%	<1%	1%	-	-	-	-	<1%
	THAI	<1%	<1%	1%	-	-	-	-	<1%
	HINDI	<1%	<1%	1%	-	-	-	-	<1%
	GREEK	<1%	-	-	-	-	<1%	-	<1%
	TAWALA	<1%	-	<1%	-	-	-	-	<1%
	UKRANIAN	<1%	<1%	-	-	-	<1%	-	<1%
	MAYAN	<1%	-	-	-	1%	-	-	<1%
	JAPANESE	<1%	1%	2%	-	-	<1%	-	<1%
	HEBREW	<1%	-	-	-	-	<1%	-	<1%
	PORTUGUESE	<1%	<1%	-	-	1%	-	-	<1%
	NORWEGIAN	<1%	-	-	-	-	<1%	-	<1%
	SWEDISH	<1%	-	-	-	-	<1%	-	<1%
	GERMAN	<1%	<1%	-	-	-	<1%	-	<1%
	CREOLE	<1%	-	-	<1%	-	-	-	<1%
	LAOTIAN	<1%	-	<1%	-	-	-	-	<1%
	OTHER (NOT SPECIFIED)	-	<1%	-	-	-	<1%	-	<1%

[continued]		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	TOTAL
	POLISH	-	<1%	-	-	-	<1%	-	<1%
	BENGALI	-	<1%	<1%	-	-	-	-	<1%
	FARSI	-	<1%	-	-	-	<1%	-	<1%
	DANISH	-	<1%	-	-	-	<1%	-	<1%
	AMHARIC	-	<1%	-	<1%	-	-	-	<1%
	SERBIAN	-	<1%	-	-	-	-	-	<1%
	ILOCANO	-	<1%	<1%	-	-	-	-	<1%

Q38. WHAT IS THE HIGHEST LEVEL OF EDUCATION YOU HAVE COMPLETED?

	N=2144	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
		MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
LESS THAN HIGH SCHOOL		3%	5%	5%	3%	15%	1%	4%	4%
HIGH SCHOOL		12%	12%	20%	16%	18%	6%	7%	12%
LESS THAN 4 YEARS OF COLLEGE		21%	21%	22%	47%	33%	14%	36%	21%
4 YEARS OF COLLEGE OR MORE		64%	63%	53%	34%	34%	79%	53%	63%

Q39/Q39A. EMPLOYMENT STATUS

	Q33 WHAT GENDER DO YOU IDENTIFY WITH?		Q35 WHAT IS YOUR RACIAL OR ETHNIC BACKGROUND? (MULTIPLE RESPONSES ACCEPTED)					TOTAL
	MALE	FEMALE	ASIAN/PACIFIC ISLANDER	BLACK	HISPANIC	WHITE	OTHER	
N=2158								
EMPLOYED FULL OR PART TIME	78%	69%	71%	67%	77%	76%	74%	74%
RETIRED	10%	15%	11%	16%	8%	14%	9%	12%
STUDENT	5%	5%	11%	4%	3%	2%	4%	5%
FULL-TIME PARENT OR CAREGIVER	<1%	4%	3%	-	2%	2%	4%	2%
UNEMPLOYED	3%	3%	2%	6%	3%	3%	2%	3%
UNABLE TO WORK/DISABLED	3%	3%	1%	7%	6%	3%	6%	3%
NOT EMPLOYED - REFUSED TO PROVIDE SPECIFIC STATUS	<1%	<1%	<1%	-	-	<1%	1%	<1%

SAN FRANCISCO 2015 CITY SURVEY

APPENDIX E

SUMMARY OF OPEN-ENDED COMMENTS

At the end of the survey, respondents were given an opportunity to provide open-ended comments. These open-ended responses were then categorized by topic as shown below.

Category	Number of Responses	Percentage of All Survey Respondents	Percentage of All Comments
PROVIDED A COMMENT	555	25%	100%
CITY GOVERNMENT, EMPLOYEES, SERVICES IN GENERAL	90	4%	16%
MAYOR/BOARD OF SUPERVISORS-POSITIVE	2	<1%	<1%
MAYOR/BOARD OF SUPERVISORS-NEGATIVE	22	1%	4%
CITY EMPLOYEES, PUBLIC SERVANTS, AND THEIR OFFICES	11	1%	2%
CITY SERVICES	33	2%	6%
CITY BUDGET	7	<1%	1%
CITY TAXES	8	<1%	1%
NEGATIVE CORPORATE INFLUENCE IN CITY POLITICS	21	1%	4%
MUNI (GENERAL)	126	6%	23%
MUNI OPERATOR COURTESY	23	1%	4%
MUNI SAFETY	2	<1%	<1%
MUNI CLEANLINESS	15	1%	3%

Category	Number of Responses	Percentage of All Survey Respondents	Percentage of All Comments
MUNI TIMELINESS & RELIABILITY (INCLUDING CROWDING)	43	2%	8%
MUNI - SPECIFIC ROUTES OR NEIGHBORHOODS	9	<1%	2%
MUNI GENERAL OR MULTIPLE-TOPIC COMMENTS	10	<1%	2%
MUNI - SECURITY/SAFETY ON MUNI/AT MUNI STOPS	20	1%	4%
GENERAL "IMPROVE MUNI"	23	1%	4%
MUNI RULE ENFORCEMENT	9	<1%	2%
PARKING, TRAFFIC, AND TAXIS	71	3%	13%
PARKING	13	1%	2%
TRAFFIC/DRIVING	16	1%	3%
TNC'S	3	<1%	1%
TRAFFIC/PARKING ENFORCEMENT	12	1%	2%
UNSAFE TRAFFIC/CYCLING/PEDESTRIAN CONDITIONS	24	1%	4%
WANT ADDITIONAL STREET FIXTURES (LIGHTS, STOP SIGNS, SPEED BUMPS, ETC.)	10	<1%	2%
BIKE LANES	13	1%	2%
CLEANLINESS, GARBAGE COLLECTION, RECYCLING, UTILITIES	75	3%	14%
DIRTY PARKS/PARK FACILITIES	3	<1%	<1%
LITTER	9	<1%	2%
GARBAGE/RECYCLING SERVICES	3	<1%	1%
WATER DELIVERY/WATER BILL RELATED COMMENTS	6	<1%	1%
SPECIFIC NEIGHBORHOODS OR STREETS	1	<1%	<1%

Category	Number of Responses	Percentage of All Survey Respondents	Percentage of All Comments
HOMEOWNER RESPONSIBILITY FOR SIDEWALK/STREET CLEANLINESS/CONDITION	5	<1%	1%
PUBLIC SAFETY	61	3%	11
POLICE (POSITIVE)	3	<1%	<1%
POLICE (NEGATIVE)	8	<1%	1%
CRIME	20	1%	4%
DRUG USE	10	<1%	2%
NEED MORE POLICE/MORE POLICE IN SPECIFIC AREA OR NEIGHBORHOOD	27	1%	5%
PUBLIC SAFETY GENERAL	3	<1%	1%
SPECIFIC NEIGHBORHOODS OR LOCATIONS	1	<1%	<1%
HOMELESSNESS	54	2%	10%
NEED SOLUTION TO HOMELESSNESS	53	2%	10%
PANHANDLING	4	<1%	1%
PARKS AND RECREATION	73	3%	13%
PARKS AND FACILITIES	30	1%	5%
RUNDOWN/NEGLECTED PARKS & FACILITIES/PARK NEEDS UPGRADE	21	1%	4%
DOGS IN CITY PARKS	7	<1%	1%
RULE ENFORCEMENT	8	<1%	1%
RECREATION FACILITIES AND PROGRAMS	8	<1%	2%
OTHER PARKS AND RECREATION COMMENTS	3	<1%	<1%

Category	Number of Responses	Percentage of All Survey Respondents	Percentage of All Comments
ARTIFICIAL TURF	2	<1%	<1%
STREET CONDITIONS	79	4%	14%
PAVEMENT/SIDEWALK CONDITIONS	61	3%	11%
SPECIFIC STREETS	1	<1%	<1%
PAVEMENT NOT REPAIRED AFTER CONSTRUCTION	6	<1%	1%
STREET LIGHTING (INSUFFICIENT/ BROKEN)	13	1%	2%
OTHER STREET CONDITION COMMENTS	2	<1%	<1%
LIBRARIES	14	1%	2%
MAIN LIBRARY	5	<1%	1%
BRANCH LIBRARIES	3	<1%	1%
SIZE/WHAT IS CONTAINED IN LIBRARY COLLECTIONS	2	<1%	<1%
OTHER LIBRARY COMMENTS	4	<1%	1%
HOUSING AND DEVELOPMENT	50	2%	9%
AFFORDABLE HOUSING (LOW AND MIDDLE INCOME) SHORTAGE	29	1%	5%
RENT CONTROL/PROP 13	3	<1%	1%
GENTRIFICATION	15	1%	3%
INCREASING COST OF LIVING IN SAN FRANCISCO	27	1%	5%
EDUCATION AND CHILDREN'S PROGRAMS	17	1%	3%
SCHOOLS	11	1%	2%

Category	Number of Responses	Percentage of All Survey Respondents	Percentage of All Comments
ENROLLMENT LOTTERY	5	<1%	1%
MISCELLANEOUS	143	7%	26%
INCOME INEQUALITY	16	1%	3%
HEALTH/PUBLIC HEALTH	1	<1%	<1%
UTILITIES/ENERGY	1	<1%	<1%
NATURAL ENVIRONMENT/ LANDSCAPING	6	<1%	1%
SERVICES FOR THE ELDERLY AND DISABLED	14	1%	2%
DOGS AND OTHER ANIMALS	9	<1%	2%
IMMIGRATION	1	<1%	<1%
RESTROOMS	5	<1%	1%
EMERGENCY/DISASTER PREP.	2	<1%	<1%
WIRELESS INTERNET	1	<1%	<1%
311 SERVICE - POSITIVE	3	<1%	1%
311 SERVICE - NEGATIVE	16	1%	3%
GENERAL POSITIVE COMMENTS ABOUT SAN FRANCISCO	32	1%	6%
GENERAL NEGATIVE COMMENTS ABOUT SAN FRANCISCO	5	<1%	1%
COMMENTS ON SURVEY	17	1%	3%
COMMENTS NOT PERTINENT TO SURVEY (PERSONAL DETAILS ONLY)	7	<1%	1%
THINKING/PLANNING ON LEAVING SAN FRANCISCO	12	1%	2%