



MEMORANDUM

TO: Citizens General Obligation Bond Oversight Committee

FROM: Peg Stevenson, City Performance Director

DATE: September 17, 2014

SUBJECT: Update for September 2014 CGOBOC Meeting

Highlights of the City Services Auditor's (CSA) performance and technical assistance work in the period are:

- The City Services Auditor issued the Government Barometer report for Quarter 4 of Fiscal Year 2014. On a quarterly basis, the Citywide Performance Measurement Team collects performance data from City departments in order to increase transparency, create dialogue, and build the public's confidence regarding the City's management of public business. The report highlights the expected decrease in Healthy San Francisco participants, and the associated increase in Medi-Cal members, which is detailed with the following:
 - Due to the provisions of the Affordable Care Act (ACA) which requires that most individuals have insurance or otherwise pay a penalty, the Department of Public Health's health access non-insurance program, Healthy San Francisco (HSF), has seen a large decrease in the number of participants since the beginning of 2014.
 - The decrease in number of HSF participants and the related increase in DPH Medi-Cal members is a positive indicator of the ACA's impact.
 - The total number of HSF participants has decreased by 39% since January 2014 and by roughly 50% since Q4 FY13. The number of Medi-Cal members has increased by 22% since January 2014, and by 75% since Q4 FY13.
 - At the end of June 2014, approximately 3200 HSF participants were found to have subsequent enrollment in Medi-Cal and were thus dis-enrolled from HSF, explaining the large drop in HSF participation between May 2014 and June 2014.
 - Continuing strategies to ensure qualifying HSF participants are properly signed up for new insurance options include staff training to screen all HSF applicants, community enrollment outreach events, and direct communication with HSF members about their HSF eligibility and potential new insurance eligibility.
 - HSF continues to serve participants who are not eligible for health insurance options and uninsured San Francisco residents who are not currently enrolled in HSF and who do not qualify for health insurance options

- On September 3rd, 2014, CSA issued a report on the evaluation of wraparound services for foster care youth. Children involved in the child welfare system often require enhanced mental health and social services to address their unique needs. The City and County of San Francisco has adopted the “wraparound” model both to prevent placement in congregate foster care or institutional setting and to support the transition of youth out of group homes or detention and back into community placements. The results of the evaluation were inconclusive, but provided context for further study. The following highlights the results of the evaluation:
- There were some detectable improvements in wraparound participants, such as improved mental health assessments following enrollment in wraparound. However, there were many limitations to the analysis that prevented clear examples of program effectiveness to be shown.
 - Comparison groups for the study were not equivalent to wraparound youth and were assigned based on demographics alone (for DPH) or using the entire population (for JPD). Given that wraparound youth are high-risk and high-need, results of their treatment are expected to differ from the general population of youth served by these agencies.
 - The data that was available from HSA, DPH, and JPD was varied administrative data related to delivered services and not designed for evaluation purposes. Legal barriers prevented data sharing across jurisdictional siloes, which prevented the creation of comparison groups and participant-specific outcome examination.
 - HSA, DPH, and JPD should work together to identify an evaluation model that identifies the type of data to be collected about youth, and then determining an appropriate comparison group.
 - HSA has requested CSA’s support in assessing the data-sharing landscape and proposing solutions to allow timely and detailed sharing of client-level data among departments to facilitate both service delivery and cross-system evaluation of outcomes. This will assist the departments in collaboration and discussion of strategies for improved data sharing methods and further evaluation.

A table listing performance reports issued since CGOBOC’s last meeting is below.

9/4/2014	Evaluation of Wraparound Services for Foster Care Youth
8/25/2014	Controller's Office Government Barometer – Quarter 4, Fiscal Year 2014