



MEMORANDUM

TO: Citizens General Obligation Bond Oversight Committee

FROM: Andrew Murray, City Performance Deputy Director

DATE: October 21, 2010

SUBJECT: Quarterly Update for October 2010 Meeting

The following are some highlights of the City Services Auditor (CSA), City Performance unit's performance and technical assistance activity since the last CGOBOC meeting.

- CSA released its Fiscal Year 2010-2011 Annual Work Plan on 08/31/10. The work plan notes the division's highest priority initiatives, including work on public health, long range financial planning, citywide contracting process improvement, and capital program management improvement. It also includes a list of major planned audits and projects for FY2010-11 with a budget of at least \$50,000. <http://co.sfgov.org/webreports/details.aspx?id=1170>
- As noted below in our listing of performance reports issued since CGOBOC's last meeting, City Performance issued a model of care assessment report for Laguna Honda Hospital and Rehabilitation Center. It includes recommendations to facilitate the hospital's transition to a new model of care (resident-centered care) and to foster increased levels of staff engagement in the new facility. <http://co.sfgov.org/webreports/details.aspx?id=1168>
- The City Performance unit will issue a number of reports during the weeks of 10/24/10 and 10/31/10, including the following:
 - Street and Sidewalk Maintenance Standards Annual Report FY 2009-10 – This report notes less litter on streets and sidewalks and less illegal dumping during FY 2009-10 street and sidewalk inspections. The report recommends that the Department of Public Works consider revising the methodology of this inspection program, including the standards and sampling approach, following the conclusion of the street and sidewalk perception study. The Controller's Office is working to complete the perception study by November 2010.
 - Park Standards Annual Report FY 2009-10 – The report notes that park maintenance conditions improved for the fifth consecutive year.
- City Performance staff will provide presentations at the 10/22/10 Citizens' General Obligation Bond Oversight Audit Subcommittee meeting on the Controller's Office Performance Measurement Program, Public Health Projects, and Police Projects.
- I am available to answer questions as needed. A table listing performance reports issued since CGOBOC's last meeting is below.

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Date Issued	Report Title
09/01/10	San Francisco Police Commission: Review of the Patrol Specials
08/31/10	City Services Auditor Annual Work Plan, Fiscal Year 2010-2011
08/25/10	Laguna Honda Hospital and Rehabilitation Center: Model of Care Assessment Report