



## MEMORANDUM

**TO:** Citizens General Obligation Bond Oversight Committee

**FROM:** Peg Stevenson, City Services Auditor Director

**DATE:** April 14, 2009

**SUBJECT:** Quarterly Meeting Update for April 23, 2009

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The following are highlights of City Services Auditor (CSA) activity since your last meeting in January 2009:

- We have successfully filled the position of Audit Director and welcome Tonia Lediju who started with the Controller's City Services Auditor on February 23. She comes to us having most recently directed the audit and evaluation division at the State of California's Employment Development Department (EDD). You'll have a report from Tonia in your packet and at the meeting.
- The Police Effectiveness Review project issued its final report on organizational change for the San Francisco Police Department (SFPD) in mid-December. Implementation work has been underway since then including a pilot program for new problem-solving and community policing approaches to be instituted first at the Ingleside station.
- CSA's annual report of Park standards inspections and compliance was issued in February. Citywide, park scores were up slightly and only three parks received D or F grades, down from 16 last year. In my opinion, bond-funded projects are contributing to improving park scores—most affecting playgrounds and other infrastructure ratings.
- The biennial Controller's Office City Survey was in the field during February/March, and results are now being analyzed by our staff with report publication planned for the end of April. Our response rate continues relatively strong. The survey included new questions on waste/recycling, disaster preparedness, and a demographic question regarding disability rates. Early findings include somewhat improved ratings for libraries—this is an area where bond/capital spending from recent years can be expected to impact public opinion and usage of library facilities.
- CSA has in process a number of new projects with the Department of Public Health that you may find of interest. We are: 1) developing an evaluation of City-funded substance abuse services, 2) assisting in a consultative process for DPH's Community Programs budgeting, 3) issuing a Request for Proposals (RFP) for help in integrating two major types of health services—behavioral health and primary care, and have issued an RFP to find ways to enhance revenues that can be claimed by the City and community clinics through the Short-Doyle Medi-Cal program, which funds certain mental health services.

- We are underway with the CSA audit and project planning process for FY09-10. We welcome the committee's suggestions at any time. Goals for the new fiscal year include a more articulated program with the Municipal Transportation Agency and with the Public Utilities Commission and an increased effort to perform audits of citywide value in areas such as payroll and cash disbursements.
- A list of CSA technical and analytical reports issued since your last meeting is below. I am available to answer any questions about these or other CSA matters.

**Date Issued**    **Report Title**

2/3/2009	FY 2007-08 Parks Annual Report: Park Scores Increased for Third Year and Differences Between District Averages Narrowed
12/15/2008	Organizational Assessment of the San Francisco Police Department: Final Report